





CATHERINE SMITH

Grocery Store Cashier



CONTACT INFORMATION

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KEY SKILLS

- High-volume checkout management (150+ transactions/shift)
- WIC, EBT, and SNAP transaction processing
- PLU code lookup and price verification
- Cash handling and drawer reconciliation
- NCR Fastlane and Toshiba POS operation
- Loyalty and rewards program enrollment
- Inventory support and shelf restocking
- Promotional display setup and pricing

CERTIFICATIONS

- Food Handler Safety Certification, Georgia Department of Public Health, February 2020

ABOUT ME

Experienced Grocery Store Cashier with Expertise in High-Volume Checkout and WIC/EBT Processing

Grocery store cashier with over four years of experience managing high-volume checkout lanes in fast-paced supermarket environments. Proficient in WIC, EBT, and SNAP transaction processing, PLU code lookup, and accurate cash drawer reconciliation. Known for maintaining a 99% transaction accuracy rate and consistently contributing to positive customer satisfaction scores across busy weekend and holiday shifts.

PROFESSIONAL EXPERIENCE

Cashier

FreshMart Grocery, Atlanta, GA | March 2020 - Present

- Processed an average of 150 transactions per shift using NCR Fastlane POS system, maintaining 99% accuracy across all payment types including WIC, EBT, SNAP, and contactless payments
- Handled WIC and EBT transactions in compliance with federal program requirements, with zero compliance errors across 3 annual audits
- Enrolled 15-20 customers per shift in the FreshMart loyalty program, contributing to a 10% increase in store membership over 12 months

Sales Associate

Neighborhood Market, Atlanta, GA | July 2018 - February 2020

- Supported daily checkout operations for 80+ transactions per shift, processing cash, card, and check payments with consistent accuracy
- Managed product returns and exchanges for 15+ customers weekly, resolving all cases within policy guidelines without supervisor escalation
- Restocked and organized produce, dairy, and dry goods sections, reducing out-of-stock shelf gaps by 25% during assigned shifts

EDUCATION

High School Diploma

Atlanta High School, Atlanta, GA | May 2019