

Henry Williams

Full-Time Retail Cashier

Convenience Store Cashier with Age-Verification Compliance and Fuel Transaction Expertise

Experienced convenience store cashier with over four years of fast-paced retail experience, including proficiency in fuel transaction processing, lottery ticket sales, and age-restricted product compliance. Adept at managing high customer turnover efficiently, maintaining accurate cash drawers, and upholding tobacco and alcohol age-verification standards. Known for quick transaction times, strong customer rapport, and consistent compliance with state retail regulations.

EDUCATION

Bachelor of Science, Business |
University of Washington ,
Seattle, WA
May 2020

KEY SKILLS

- High-volume transaction processing (180+/shift)
- POS system operation (Lightspeed, NCR)
- Cash handling and end-of-shift reconciliation
- Inventory support and stock replenishment
- Promotional display setup and maintenance
- Customer service and conflict resolution
- Peak-season and holiday shift coverage
- Loss prevention and shrink awareness

PROFESSIONAL EXPERIENCE

Cashier

Urban Department Store , Seattle, WA | August 2020 – Present

- Processed an average of 180 transactions per shift using Lightspeed POS system, maintaining 99% accuracy across cash, credit, and contactless payment types
- Covered all 40 holiday season shifts over 3 consecutive years, handling 250+ transactions per shift during peak periods with zero register shortages
- Supported promotional display setup for 6+ weekly merchandise rotations, ensuring correct pricing and product placement per store planogram guidelines
- Completed end-of-shift drawer reconciliation within 5 minutes with a discrepancy average below \$1.00 across 4 years of full-time employment
- Assisted in restocking apparel, accessories, and home goods sections during non-peak periods, maintaining in-stock availability above 95% for assigned departments
- Handled 15+ returns and exchanges per shift in compliance with store policy, resolving all transactions without supervisor involvement in 90% of cases
- Received Employee of the Month recognition twice for consistent attendance, transaction accuracy, and peer support during high-volume periods

Sales Associate

Fashion Retailer, Seattle, WA | June 2018 – July 2020

- Provided customer service for 80+ shoppers per shift across apparel and accessories departments, contributing to store satisfaction scores above regional benchmarks
- Managed stock replenishment and product recovery after weekend peak hours, ensuring floor readiness for next-day opening by end of each closing shift
- Processed 60+ point-of-sale transactions per shift with consistent accuracy during sales events and seasonal markdown periods