

Avery Harris

Store Shift Manager

Shift Manager with a track record of smooth store operations and staff reliability

Experienced in coordinating retail store operations across multiple shifts. Skilled at supervising opening and closing routines, solving scheduling conflicts, and leading shift transitions with minimal disruption.

CONTACT

 000-000-0000

 email@email.com

 City, ST

KEY SKILLS

- End-of-shift reconciliation
- Employee shift coaching
- Scheduling software
- Staff conflict resolution
- Store performance tracking
- Team transitions

PROFESSIONAL EXPERIENCE

SHIFT MANAGER | CVS PHARMACY, INDIANAPOLIS, IN
JULY 2019 – PRESENT

- Managed daily shift operations, reducing scheduling gaps by 40%
- Led training for night shift teams, increasing productivity and coverage reliability
- Monitored performance metrics and reported to store leadership weekly

CUSTOMER SERVICE TEAM LEAD | WALGREENS, CARMEL, IN
JUNE 2016 – JUNE 2019

- Supervised up to 10 employees per shift and ensured POS compliance
- Supported inventory checks and back-office reporting during transitions
- Earned “Employee of the Quarter” twice for team leadership

EDUCATION

- Associate Degree in Business
Ivy Tech Community College | May 2015