



City, ST



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email@email.com

KEY SKILLS

- Alarm system management
- Cash drawer reconciliation
- Customer complaint handling
- End-of-day reporting
- New hire training
- Store opening and closing

Chris Jackson

Key Holder Store Manager

Dependable Key Holder Store Manager experienced in opening, closing, and team leadership

Over 7 years of experience in daily retail operations, including cash handling, team supervision, and customer issue resolution. Trusted by leadership for store access responsibilities and mentoring new team members.

PROFESSIONAL EXPERIENCE

KEY HOLDER

DOLLAR TREE, LITTLE ROCK, AR | JANUARY 2020 – PRESENT

- Handled all opening and closing tasks, including daily deposits and alarm code control
- Resolved customer escalations and trained new associates, improving customer satisfaction ratings by 15%
- Maintained 98% accuracy on nightly cash counts over three years

SHIFT SUPERVISOR

BIG LOTS, CONWAY, AR | JUNE 2016 – DECEMBER 2019

- Oversaw evening shifts and ensured safe closeout procedures
- Supported sales floor resets and helped train 12 seasonal employees
- Performed nightly financial audits and system backups

EDUCATION

Associate Degree in Retail Management

Pulaski Technical College | March 2015