



# Avery Harris

## Assistant Store Manager

**Energetic Assistant Store Manager committed to team growth and operational success**  
Retail Professional with 6 years of experience supporting day-to-day store operations, staff development, and customer engagement in high-volume retail environments. Proven ability to maintain team morale while consistently exceeding sales targets and service standards.

## PROFESSIONAL EXPERIENCE

June 2020 - Present

**Assistant Store Manager** | Old Navy | Austin, TX

- Co-led a team of 20 employees, increasing store revenue by 17% over two years
- Trained new associates, reducing onboarding time by 25%
- Resolved customer concerns and improved satisfaction scores by 15%

July 2017 - May 2020

**Sales Lead** | Gap | Round Rock, TX


- Supported floor operations and mentored junior team members
- Oversaw visual merchandising resets and weekly floor sets
- Assisted with opening and closing procedures, balancing registers with 100% accuracy

## EDUCATION

**Associate of Arts in Business Management**

Austin Community College | June 2016

## CONTACT

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 email@email.com

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 City, ST

## KEY SKILLS

- Conflict resolution
- Customer experience management
- Employee development
- Inventory auditing
- POS system operations
- Sales goal achievement