




# Joshua Hernandez

Program Manager

Program director with 17 years building and leading PMOs across financial services, energy, and SaaS. Known for taking over distressed portfolios, rebuilding the operating model, and giving CFOs and CIOs a clear line of sight to delivery and spend.

## CONTACT INFORMATION

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 Phoenix, AZ

## KEY SKILLS

- PMO design and portfolio governance
- Capital planning and financial forecasting partnership
- Executive and board reporting
- Large-program recovery and turnaround
- Talent development and PM career laddering
- SAFe, Lean Portfolio Management, hybrid delivery

## PROFESSIONAL EXPERIENCE

2020 - Present

**Director, Program Management Office** | Sundollar Energy Partners, Phoenix, AZ | 2020 to Present

- Lead the enterprise PMO governing a portfolio of 48 programs and \$312M in annual capital and operating spend
- Rebuilt the intake and prioritization model, cutting the active project list from 71 to 39 without losing strategic coverage
- Manage a team of 4 senior program managers, 9 program managers, and a shared scrum master pool of 12
- Partner directly with the COO and CFO on the quarterly portfolio reset and board reporting pack
- Sponsored the move from annual to rolling 6-quarter planning, which the CFO now uses for capital forecasting

2016 - 2020

**Senior Program Manager** | Brookhaven Trust Bank, Tempe, AZ | 2016 to 2020

- Ran the core banking modernization program across deposits, lending, and digital channels
- Held accountability for a \$58M multi-year budget and a vendor stack covering 6 strategic partners
- Reorganized the program from 9 parallel workstreams to 4 value streams aligned to customer journeys
- Wrote the executive operating rhythm later adopted across all enterprise transformation programs
- Coached two program managers into senior roles during the engagement

2013 - 2016

**Program Manager** | Brookhaven Trust Bank, Tempe, AZ | 2013 to 2016

- Delivered the commercial loan origination platform on a 22-month timeline involving 4 vendors
- Built the program risk model that flagged a regulatory dependency 5 months ahead of audit
- Led the program management track for the bank-wide compliance remediation effort
- Mentored 3 project managers on governance and stakeholder management

2010 - 2013

**Project Manager** | Halverston Consulting, Scottsdale, AZ | 2010 to 2013

- Delivered IT and operations projects for mid-market clients across insurance and utilities
- Carried utilization above 85% across the engagement window
- Built the project intake template the practice adopted firm-wide
- Promoted from Senior Analyst to Project Manager in 14 months

## EDUCATION

M.B.A., Arizona State University W. P. Carey, 2012

B.S., Computer Information Systems, University of Arizona, 2008

PMP, PgMP, SAFe SPC