

RP

Rebecca Phillips

Program Manager

Program manager with 8 years coordinating cross-functional software and hardware launches. Comfortable running 20+ person delivery teams across time zones, and known for keeping engineering, design, and GTM aligned on dates that actually hold.

PROFESSIONAL EXPERIENCE

Senior Program Manager | 2021 - Present

Halberd Robotics, Raleigh, NC | 2021 to Present

- Run the delivery program for a warehouse robotics platform spanning 7 engineering pods and 3 hardware suppliers
- Replatformed the release process from quarterly to bi-weekly, cutting average lead time from 84 days to 19
- Chair the weekly cross-functional risk review attended by VP Engineering, VP Ops, and Supply Chain leadership
- Drove a recovery plan for a stalled lidar integration that brought a slipping launch back inside the original GA window
- Coach two associate PMs on stakeholder mapping, RAID logs, and how to run a useful 30-minute status meeting

Program Manager | 2018 - 2021

Northbrace Health Systems, Durham, NC | 2018 to 2021


- Owned a \$4.2M Epic optimization program touching scheduling, billing, and patient portal workstreams
- Built the intake process the PMO still uses to triage roughly 90 new project requests per quarter
- Negotiated scope cuts with three clinical sponsors when budget pressure forced a mid-year rebaseline
- Wrote the executive status deck format adopted across all four enterprise programs


Project Coordinator | 2016 - 2018


Northbrace Health Systems, Durham, NC | 2016 to 2018

- Coordinated logistics for 12 to 15 concurrent IT rollouts across community clinic sites
- Maintained the master schedule and risk log used in the weekly steering committee
- Promoted to Program Manager after leading the cutover plan for a multi-site lab system upgrade

CONTACT INFORMATION

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EDUCATION

- B.S., Industrial Engineering, NC State University, 2016
- PMP, Project Management Institute, 2020

KEY SKILLS

- Program planning, RAID logs, dependency mapping
- Jira, Smartsheet, Asana, Confluence
- Stakeholder communication and executive reporting
- Agile, SAFe, and hybrid delivery models
- Vendor and budget management