

LJ

Lisa Jackson

Law Enforcement

Patrol sergeant with seven years sworn experience, including three years supervising squads on day and night watch. Lead trainer for less-lethal force and a certified general instructor. Strong record on use-of-force review, internal complaints, and squad-level performance management.



Greensboro, NC 12345



(336) 555-0173



d.whitfield.sgt@example.com

KEY SKILLS

- Squad supervision and scheduling
- Use-of-force review
- Taser and OC instructor
- General instructor (NC POST)
- Field Training Officer
- Scene command on critical incidents
- Internal complaint intake
- Microsoft Office and PowerDMS
- Spillman RMS / CAD

PROFESSIONAL EXPERIENCE

PATROL SERGEANT | PIEDMONT METRO POLICE DEPARTMENT, GREENSBORO, NC 2022 – PRESENT

- Supervise rotating squads of 6 to 9 officers across two patrol districts covering a population of about 84,000.
- Reviewed 412 use-of-force reports in 2023; 408 found within policy on first review, 4 referred to PSB.
- Cut squad sick-leave usage by 18 percent over 12 months through scheduling adjustments and one-on-one check-ins.
- Serve as scene commander on barricaded subject and active assailant call-outs until SWAT arrival.
- Mentor two corporals preparing for the sergeant's exam; both promoted in the 2024 cycle.

MASTER PATROL OFFICER / FIELD TRAINING OFFICER | PIEDMONT METRO POLICE DEPARTMENT, GREENSBORO, NC 2019 – 2022

- Trained 9 new officers through a 14-week FTO program; 8 reached solo status on time.
- Lead instructor for department-wide Taser recertification (96 officers per year).
- Closed 71 percent of assigned follow-up cases on auto theft and burglary, against a squad average of 54 percent.
- Awarded Officer of the Quarter twice (Q2 2020 and Q4 2021).

POLICE OFFICER | PIEDMONT METRO POLICE DEPARTMENT, GREENSBORO, NC 2017 – 2019

- Patrolled a mixed residential and commercial beat with roughly 1,500 calls for service per year.
- Made 64 felony arrests and 138 misdemeanor arrests over two years.
- Served on the bike patrol unit during summer events, including the annual Folk Festival (200,000+ attendees).

EDUCATION

- B.S. in Criminology, UNC Charlotte, 2017
- North Carolina Basic Law Enforcement Training (BLET), 2017
- Supervisory Leadership Institute, NC Justice Academy, 2022