

Brian Scott

Housekeeping

Hotel housekeeper with 6 years cleaning guest rooms, suites, and public areas in full-service properties. Known for fast room turns without losing detail, and trusted by floor supervisors to train new hires. Bilingual in English and Spanish.

EDUCATION



High School Diploma,
Hillsborough High School, 2017

OSHA 10-Hour General Industry
Certification, 2022

KEY SKILLS



- Room turnover and stayover service
- Bloodborne pathogen handling
- Linen and amenity inventory
- HotSOS / Knowcross work order systems
- Ecolab and Diversey chemical safety
- Carpet spot treatment and extraction
- Public area and restroom sanitation
- Lost and found procedures
- Bilingual: English / Spanish
- New-hire training and onboarding

PROFESSIONAL EXPERIENCE



Senior Room Attendant | Harborline Suites, Tampa, FL,
2021 – Present

- Clean and reset 16 stayover and checkout rooms per shift, averaging 27 minutes per checkout against the 32-minute property standard.
- Train new room attendants on linen handling, chemical safety, and the property's 24-point inspection checklist; coached 9 hires through their 30-day ramp.
- Flag maintenance issues through the HotSOS app, cutting repeat guest complaints on plumbing and HVAC noticeably over the past year.
- Cover supervisor duties on Sundays, including board assignments, key audits, and final room inspections for VIP arrivals.

Room Attendant | Sunmark Inn & Conference Center, St. Petersburg, FL,
2018 – 2021

- Handled daily room assignments of 14-15 credits, meeting AAA Four Diamond cleanliness standards across two guest floors.
- Restocked amenities, replaced linens, and sanitized high-touch surfaces using property-approved Ecolab products.
- Earned 'Above and Beyond' recognition three quarters in a row for guest satisfaction scores above 92.
- Assisted laundry team during banquet weekends, processing roughly 400 lbs of linen per shift.