

Thomas Moore

Waiter Waitress

Hospitality student with 14 months of food service experience between a campus cafe and a busy diner. Comfortable on POS systems, quick with menu memorization, and reliable for early and weekend shifts. Looking to move into a full-service server role.

 Knoxville, TN 12345

 (865) 555-0173

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KEY SKILLS

- Clover POS
- Order taking and modifiers
- Menu memorization
- Hosting and waitlist management
- Cash handling
- Side work and stocking
- Team communication
- Punctual and reliable scheduling

PROFESSIONAL EXPERIENCE

SERVER | SUNRISE DINER CO., KNOXVILLE, TN

2023 – PRESENT

- Cover a 5-table breakfast section serving roughly 75 guests on Saturday and Sunday rushes
- Memorized full breakfast and lunch menu, including 12 daily specials, within first two weeks
- Handle tableside payments on Clover POS and close out with zero cash variance most shifts
- Cross-trained as host to seat parties and manage a 30-minute waitlist during peak hours

CAFE ATTENDANT | VOLUNTEER GROUNDS CAFE, KNOXVILLE, TN

2022 – 2023

- Took orders for 80+ students per shift and called drinks to baristas at the counter
- Restocked pastry case, brewed batch coffee, and kept seating area tidy between classes
- Earned employee of the month in spring 2023 for attendance and customer feedback

EDUCATION

- Bachelor of Science in Hospitality Management (in progress), University of Tennessee, expected 2026
- TN Responsible Vendor (alcohol service) Certification, 2024
- ServSafe Food Handler Certification, 2023