



DEVON WHITFIELD

Purser and lead flight attendant with 16 years of commercial flying, including 9 years in the A-position on wide-body international routes. FAA-certified instructor for initial and recurrent cabin safety training. Manage crews of up to 12 on B777 and A330 aircraft and serve on the carrier's Safety Action Team.

Location

Tampa, FL

Phone

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Email

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Website

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Professional Experience

Lead Flight Attendant / Purser, Halcyon International Airways | Tampa, FL
February 2017 - Present

- Run pre-flight briefings and cabin operations for crews of 8 to 12 on B777-300ER routes to NRT, ICN, and FRA
- Cut in-flight service complaints by 31% on the Asia routes over a 14-month period through revised galley timing and crew zoning
- Serve on the carrier's Safety Action Team, reviewing 40+ ASAP reports per quarter and recommending procedural updates
- Authored the 2022 revision of the company's disruptive passenger response card, now part of recurrent training
- Lead post-incident debriefs and coordinate with crew scheduling, dispatch, and station ops during irregular operations

Cabin Safety Instructor, Halcyon International Airways | Tampa, FL |
September 2019 - Present

- Teach initial and recurrent training to classes of 24 to 30 cabin crew, covering ditching, decompression, and evacuation drills
- Maintain instructor currency on B777, A330, and B757 fleet types with annual FAA evaluations
- Hold a 100% first-attempt pass rate across 380+ trainees evaluated in the last 4 years
- Co-developed the carrier's CRM module on threat and error management with the chief flight attendant's office

Flight Attendant, Coral Bay Airlines | San Juan, PR
June 2011 - January 2017

- Flew B757 and A320 routes across Caribbean and South American network, averaging 88 hours per month
- Promoted to A-position lead in year 4 based on seniority and supervisor recommendation
- Selected as a base representative on the InFlight Service Council during cabin uniform redesign
- Achieved zero safety violations across 6 years and 2,100+ flight legs

Flight Attendant