



Benjamin Collins

PHARMACY TECHNICIAN

CPhT with 6 years across retail and hospital pharmacy settings. Comfortable filling 250+ prescriptions per shift, resolving insurance rejections, and training new hires on workflow. Bilingual in English and Spanish.

CONTACT INFORMATION



(813) 555-0142



marisol.vega@example.com



Tampa, FL 12345

KEY SKILLS

- Prescription filling and verification
- Insurance adjudication and prior auth
- IV admixture and USP <797> compounding
- DEA Form 222 and C-II inventory
- Immunization intake workflow
- Epic Willow and QS/1
- Bilingual: English and Spanish
- Patient counseling hand-off

PROFESSIONAL EXPERIENCE

Pharmacy Technician II | Brightwell Community Pharmacy, Tampa, FL | 2021 – Present

- Fill and verify 240-280 prescriptions per shift on a 3-tech team, keeping walk-in wait times under 15 minutes
- Resolved 1,420 insurance rejections in 2023 by running prior auth follow-ups and switching DAW codes when allowed
- Trained 4 new technicians on POS, IV mixing prep, and DEA Form 222 receiving workflow
- Coordinate weekly C-II inventory counts with the pharmacist-in-charge, zero discrepancies on the last two state board inspections
- Run the immunization intake desk during flu season, vaccine consent forms, VIS handouts, and same-day billing

Pharmacy Technician | Riverside Drug Mart, Tampa, FL | 2018 – 2021

- Handled data entry, adjudication, and counseling hand-off for a store averaging 1,800 scripts per week
- Cut return-to-stock backlog from 11 days to 3 by reorganizing will-call bins alphabetically by patient surname
- Triaged Medicare Part D coverage gap calls and walked patients through GoodRx and manufacturer coupon options
- Earned Bilingual Customer Service recognition twice for assisting Spanish-speaking patients with MTM enrollment

EDUCATION

Pharmacy Technician Certificate, Hillsborough Community College, 2018

PTCB Certified Pharmacy Technician (CPhT), active since 2018

Florida Registered Pharmacy Technician License, #PT 47821