

MARISOL BAUTISTA

Lead Phlebotomy Technician

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PROFILE

Certified phlebotomy technician with 4 years across hospital and outpatient draw stations. Comfortable with difficult sticks, pediatric patients, and high-volume morning rounds. Known for keeping specimen rejection rates low and getting nervous patients through the draw without drama.

SKILLS

- Venipuncture and capillary draws
- Pediatric and geriatric collections
- Difficult stick / fragile vein technique
- Epic Beaker, Cerner Millennium
- Order of draw and additive knowledge
- Specimen processing and centrifugation
- Chain-of-custody (DOT)
- Bilingual: English / Spanish

EXPERIENCE

Lead Phlebotomy Technician

Sonoran Valley Medical Group | Tucson, AZ | 2022-Present

- Run morning draw rounds across 3 inpatient floors, completing 60 to 75 collections before 9 a.m. handoff.
- Hold a specimen rejection rate of 0.42% across 11,200 draws in 2023, well below the system target of 1%.
- Trained 6 newly hired phlebotomists on Epic Beaker order entry, tube order of draw, and pediatric butterfly technique.
- Serve as the go-to stick for oncology patients with fragile veins and pediatric port accesses.
- Audit weekly QC logs for the centrifuge and glucometer; caught a calibration drift that prevented a batch recall.

Phlebotomist II

Saguaro Diagnostics Lab | Tucson, AZ | 2020-2022

- Drew 45 to 55 outpatient walk-ins per shift covering fasting glucose, lipid panels, and PT/INR.
- Performed bedside collections at 4 long-term care partners, covering routes between 5 a.m. and 11 a.m.
- Helped move the site from paper requisitions to barcoded labels, cutting mislabel events to near zero within 2 months.
- Maintained chain-of-custody for DOT urine drug screens and pre-employment panels.

EDUCATION

Certified Phlebotomy Technician (CPT)

National Healthcareer Association, 2020,

Phlebotomy Certificate Program

Pima Community College, 2020,

BLS for Healthcare Providers

American Heart Association (current through 2025),