

# PRIYA RAMASWAMY

AR specialist with 5 years in the medical device and distribution space. Strong on cash application, dispute resolution, and supporting month-end close. Known for cleaning up messy customer ledgers without breaking the audit trail.

## CONTACT



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Minneapolis, MN

## EDUCATION

Minneapolis, MN

PRIYA, RAMASWAMY, July 2015

Pavilion Account Management  
Certification

## KEY SKILLS

- SAP S/4HANA (FI-AR module)
- Oracle NetSuite
- EDI 820 and 810 remittance handling
- Excel (Power Query, advanced pivot tables)
- Collections, dunning, and credit hold processes
- Bad debt reserve analysis
- Month-end close and aging reporting

## PROFESSIONAL EXPERIENCE

ACCOUNTS RECEIVABLE SPECIALIST | NORTHWIND SURGICAL SUPPLY,  
MINNEAPOLIS, MN  
MAY 2022 – PRESENT

- Apply daily cash from lockbox, wire, and ACH across roughly 180 active hospital and clinic accounts.
- Cut unapplied cash from \$385K to under \$40K over six months by working a weekly aging review with the billing team.
- Resolve chargebacks from group purchasing organizations, including pricing variances and contract rebate disputes.
- Prepare the AR portion of the month-end close package, including bad debt reserve recommendations for the controller.
- Onboarded a new EDI 820 remittance feed with a top-10 customer, which removed about two hours of manual matching per day.

AR COORDINATOR | HALBERD INDUSTRIAL, PARTS, ST. PAUL, MN  
JANUARY 2020 – MARCH 2022

- Owned collections calls and dunning emails for a portfolio of 240 commercial accounts.
- Brought past-due over 60 days from 18% of total AR down to about 9% within the first year.
- Wrote the credit hold escalation procedure that the sales VP and CFO signed off on.
- Trained the new AR clerk on SAP transactions FB05, F-28, and F.31.

B.S. IN FINANCE | UNIVERSITY OF MINNESOTA  
FEBRUARY 2019 – MARCH 2019