



JORDAN PRATT

Recent hospitality graduate with one year of front-of-house experience at a high-volume breakfast cafe. Comfortable on POS systems, fast at clearing and resetting tables, and reliable for early shifts. Ready to step into a full server role at a casual or polished-casual restaurant.

CONTACT INFORMATION



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KEY SKILLS

- Square and Toast POS
- Multi-table service
- Menu memorization
- Cash handling
- Team communication
- Reliable open and close shifts
- Customer service recovery

Professional Experience

SERVER ASSISTANT | FOOTHILL PANCAKE CO., BOISE, ID
FEBRUARY 2023 - PRESENT

- Support 4 servers across 22 tables during Saturday and Sunday breakfast rush, resetting tables in under 90 seconds
- Cover full server sections of 4 tables during call-outs, averaging \$310 in sales per shift
- Refill drinks, run food, and pre-bus tables, which freed servers to greet new parties within 2 minutes of seating
- Memorized full breakfast menu and modifications within first two weeks of training

BARISTA | TREELINE COFFEE BAR, MERIDIAN, ID
AUGUST 2022 - JANUARY 2023

- Handled morning rush of 80 to 110 drink orders per hour at the bar position
- Closed register drawer within \$2 of expected total on every shift worked
- Trained on whole-bean retail upsell, contributing to consistent weekly retail goals

Education

- B.A. Communication
Boise State University | May 2023
- ServSafe Food Handler Certification, 2023
- Idaho Alcohol Server Training, 2023