



MARISOL VEGA

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PROFILE

Food service worker with 5+ years across fast-casual, full-service, and catering settings. Known for steady performance during rush, accurate order handling, and training new hires on POS and food safety. ServSafe certified and comfortable cross-covering line, register, and dish stations.

KEY SKILLS

- Line cooking (sauté, grill, expo)
- POS systems: Toast, Square, Aloha
- Cash handling and drawer reconciliation
- Food safety and allergen protocols
- Buffet and plated catering service
- Shift training and onboarding
- Customer service recovery
- Bilingual (English/Spanish)

PROFESSIONAL EXPERIENCE

Lead Line Cook & Shift Trainer

Saguaro Grill House, Tucson, AZ | February 2022 - Present

- Run the sauté station during dinner rush, plating 142 covers on the busiest Saturday of the month without a single ticket return.
- Trained 9 new hires on prep, line setup, and ticket flow, cutting average ramp-up from three weeks to nine days.
- Lead pre-shift line check on temps, par levels, and allergen labels; passed county health inspection with a 98 score.
- Cover register and expo when short-staffed, keeping ticket times under 12 minutes on weeknights.

Server & Cashier

Mesa Bluff Cafe, Tucson, AZ | September 2020 - January 2022

- Served 60-80 tables per shift across breakfast and lunch with average check time under 9 minutes.
- Upsold daily specials and seasonal drinks, lifting average ticket size by roughly 14% on weekend brunch.
- Handled cash and card drawer with zero variance flagged over 18 months of close-outs.
- Coached two cashiers on the new Toast POS after a mid-year system swap.

Catering Assistant (Seasonal)

Copper Canyon Catering, Tucson, AZ | June 2019 - August 2020

- Set up and broke down buffet lines for weddings and corporate events of 75 to 300 guests.
- Plated and ran trays for a 240-guest gala under a 45-minute service window.
- Tracked dietary cards for vegan, gluten-free, and nut-allergy guests with no cross-contamination incidents.

EDUCATION

High School Diploma

Pueblo Magnet High School, | May 2018