



MARISOL DELGADO

CCMA

Certified Clinical Medical Assistant with 4 years of experience in family medicine and multi-specialty clinics. Comfortable rooming 28-32 patients per shift while keeping wait times under 15 minutes. Bilingual (English/Spanish) and known by providers for clean chart prep and accurate vitals.

CONTACT INFORMATION



(919) 555-0148



marisol.delgado@exampl
e.com



linkedin.com/in/marisoldelgado



Raleigh, NC

KEY SKILLS

- eClinicalWorks, Epic, Athenahealth
- Vitals, EKG, phlebotomy, injections
- Point-of-care testing (A1c, strep, flu, UA)
- Vaccine administration and VFC documentation
- Prior authorizations and referrals
- Patient intake and chart prep
- Sterile technique and autoclave
- HIPAA compliance
- Bilingual: English/Spanish
- ICD-10 and CPT basics

PROFESSIONAL EXPERIENCE

CLINICAL MEDICAL ASSISTANT | BRIGHTLEAF FAMILY HEALTH , RALEIGH, NC
FEBRUARY 2022 – PRESENT

- Room and prep an average of 30 patients per day across 3 providers, with vitals charted in eClinicalWorks before the provider enters the exam room.
- Run point-of-care testing including A1c, strep, flu, urinalysis, and EKGs; flagged an abnormal EKG that led to a same-day cardiology referral.
- Administer vaccines and injections per protocol (Td, MMR, B12, Depo, flu) and reconciled the vaccine fridge log to pass two consecutive state audits with zero findings.
- Trained 4 new MAs on rooming workflow and EMR shortcuts, cutting their ramp time from about 6 weeks to 3.
- Translate for Spanish-speaking patients during visits and after-visit summaries, reducing no-show callbacks for that panel.

MEDICAL ASSISTANT | PIEDMONT INTERNAL MEDICINE GROUP , DURHAM, NC
JUNE 2020 – JANUARY 2022

- Supported 2 internists in a high-volume practice averaging 45 visits per day; kept rooming-to-provider handoff under 4 minutes.
- Performed blood draws and specimen collection, with a redraw rate below 2% over my last full year.
- Processed prior authorizations for imaging and specialty referrals, closing most within 48 hours by pre-staging clinical notes.
- Managed the front-desk overflow during staffing gaps, scheduling and verifying insurance for 20+ patients per day.

EDUCATION

- Diploma, Medical Assisting, Wake Tech Community College | May 2020
- CCMA, National Healthcareer Association, current through 2026
- BLS for Healthcare Providers, American Heart Association