

Justin Parker

Mechanic

ASE-certified mechanic with 9 years repairing domestic and import vehicles in high-volume independent and dealership shops. Comfort across drivability, brakes, suspension, and HVAC diagnostics with a strong record of accurate first-time fixes. Known for clear customer write-ups and steady ticket throughput.

CONTACT INFORMATION

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EDUCATION

- AAS, Automotive Technology, Tulsa Community College, 2016
- ASE Master Automobile Technician (A1-A8), current
- EPA Section 609 MVAC Certified

KEY SKILLS

- Snap-on Zeus and Autel MaxiSys diagnostics
- CAN bus and electrical troubleshooting
- Engine performance and emissions
- Brakes, ABS, and stability systems
- Suspension, steering, and alignment
- HVAC service (R-134a and R-1234yf)
- Timing chain and head gasket R&R
- Mitchell1 and AllData
- Flat-rate efficiency
- Customer write-ups

PROFESSIONAL EXPERIENCE

Lead Automotive Technician | Greenline Auto Works, Tulsa, OK 2021 – Present

- Diagnose and repair an average of 14 vehicles per week across GM, Ford, Toyota, and Honda platforms
- Cut comeback rate to under 3% by tightening pre-delivery road test checklist and torque verification
- Mentor two junior techs on scan tool workflow, brake hydraulics, and timing component R&R
- Authored standard repair times for common drivability jobs that the service writer now uses for quoting

Automotive Technician | Halverson Ford, Broken Arrow, OK 2018 – 2021

- Handled warranty and customer-pay work on F-150, Explorer, and Escape, billing 47 flat-rate hours in a typical 40-hour week
- Performed driveline, cooling, and emissions repairs to Ford OASIS guidelines
- Completed Ford STARS modules in brakes, electrical, and gas engine performance
- Caught a misdiagnosed transmission concern that saved a customer roughly \$4,200 in unneeded replacement

General Service Technician | Pit Stop Tire & Service, Owasso, OK 2016 – 2018

- Mounted and balanced tires, performed alignments on Hunter Hawkeye, and serviced brakes
- Built customer trust by walking owners through inspection findings with photos
- Promoted to B-tech after 14 months for consistent quality on safety inspections