



# YOLANDA PRITCHARD

Certified Home Health Aide with 12 years in private-duty and Medicare-certified home care. Lead aide on complex cases including ALS, late-stage dementia, and ventilator-supported pediatric clients. Trusted by RN supervisors to mentor newer aides and handle first visits with anxious families.

## CONTACT INFORMATION



(505) 555-0193



yolanda.pritchard@example.com



linkedin.com/in/yolandapritchard



Albuquerque, NM

## EDUCATION

- Associate of Applied Science in Health Sciences

Central New Mexico Community College | May 2014

## KEY SKILLS

- Complex case management: ALS, ventilator, hospice, pediatric
- Hoyer, sit-to-stand, slide board transfers
- G-tube feeding, catheter care, bowel programs
- Documentation: MatrixCare, PointClickCare, HHAExchange
- Aide mentoring and orientation
- Bilingual English / Spanish

## PROFESSIONAL EXPERIENCE

**Lead Home Health Aide I** | Sandia Mesa Home Health, Albuquerque, NM  
March 2019 - Present

- Manage primary care for 5 long-term clients, including a 9-year-old with spinal muscular atrophy on BiPAP overnight
- Mentor a rotating group of 8 newly hired aides per year through 3-shift orientations on transfers, feeding tubes, and documentation
- Recognized as Aide of the Year in 2022 after maintaining zero hospital readmissions across assigned caseload for 11 months
- Run morning huddle twice weekly with RN case manager to flag clients showing skin breakdown, weight loss, or mood change
- Cover first visits for new clients and translate intake paperwork for Spanish-speaking families

**Home Health Aide II** | High Desert Care Partners, Rio Rancho, NM  
June 2015 - February 2024

- Carried caseload of 6-8 clients across Sandoval County, mostly post-stroke and end-stage COPD
- Trained 14 aides on use of mechanical lifts after agency switched to Hoyer and sit-to-stand equipment in 2017
- Took on hospice cases other aides declined, including 3 clients who passed at home with family present
- Maintained 98% on-time arrival across 4 years per agency scheduling reports
- Wrote shift notes that the RN supervisor routinely used as examples for new-hire training

## CERTIFICATIONS

- CHHA and CNA Certifications, New Mexico Department of Health | June 2012
- Dementia Care Specialist, Alzheimer's Association essentiALZ | September 2018