

AW

Amanda Walker

Product Owner

Product Owner with six years guiding agile teams across fintech and SaaS platforms. Comfortable owning a backlog end to end, from discovery interviews to release notes. Known for pulling messy stakeholder input into a roadmap engineers can actually build against.

PROFESSIONAL EXPERIENCE

Product Owner | 2021 - Present

Lumeris Payments, Raleigh, NC | 2021 to Present


- Own the backlog for the merchant onboarding squad (8 engineers, 1 designer, 1 QA) running two-week sprints in Jira.
- Reduced merchant time-to-activation from 11 days to 3 by reordering the backlog around a KYC bottleneck nobody had flagged.
- Wrote acceptance criteria for 140+ stories last year; sprint carry-over dropped from roughly a third of points to under 8%.
- Ran biweekly discovery sessions with risk, compliance, and sales, then translated outcomes into epics with clear success metrics.
- Cut a planned referral feature after three customer interviews showed it solved a problem only one segment cared about.

Associate Product Owner | 2019 - 2021

Brightline HR Software, Durham, NC | 2019 to 2021

- Supported a senior PO on a payroll module used by roughly 4,200 SMB customers.
- Maintained backlog hygiene, refined stories in weekly grooming, and ran sprint demos for stakeholders.
- Partnered with support to triage 60-70 weekly tickets into bug, enhancement, or training buckets.
- Built a release-notes template adopted by three other squads after positive feedback from the customer success team.

CONTACT INFORMATION

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EDUCATION

- B.S. Information Systems, NC State University, 2019

KEY SKILLS

- Jira, Confluence, Aha!, Figma
- Story mapping, OKRs, sprint planning
- SQL (basic), Mixpanel, Looker
- CSPO certified (2020)