




Thomas Moore

Product Owner

Senior Product Owner with eleven years across e-commerce, marketplace, and supply-chain SaaS. Lead PO for a three-team value stream and mentor for four POs across the org. Strong on slicing big bets into shippable increments and saying no when scope drifts.

CONTACT INFORMATION

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KEY SKILLS

- Jira, Productboard, Amplitude, Looker
- Roadmapping, OKRs, story mapping, opportunity solution trees
- SQL, A/B testing, prototype validation
- CSPO (2016), Pragmatic Institute PMC III (2019)

PROFESSIONAL EXPERIENCE

2021 - Present

Senior Product Owner, Marketplace | Foundry Goods, Portland, OR | 2021 to Present

- Lead PO across three scrum teams (26 engineers, 3 designers) for buyer search, checkout, and seller payouts.
- Drove a checkout overhaul that lifted completed-order conversion from 2.4% to 3.1% on mobile over two quarters.
- Coach four POs across the org through weekly office hours; two were promoted to senior in the last 18 months.
- Killed a planned subscription tier after a four-week prototype test showed under 5% intent-to-purchase among target sellers.
- Set quarterly OKRs with the GM and translated them into team-level sprint goals reviewed every two weeks.

2018 - 2021

Product Owner | Tidemark Supply Chain, Vancouver, WA | 2018 to 2021

- Owned the warehouse mobile app backlog used by pickers at 14 distribution centers.
- Shipped a pick-path rework that trimmed average pick time per order from 73 seconds to 58.
- Ran a quarterly steering review with operations leaders to keep the roadmap honest against real warehouse data.
- Mentored a junior PO who later took over the inventory module solo.
- Partnered with hardware vendor on scanner firmware issues that had blocked two prior releases.

2015 - 2018

Product Owner | Harborline Commerce, Seattle, WA | 2015 to 2018

- Owned the seller dashboard backlog for a marketplace with about 9,000 active sellers.
- Launched a self-serve listing flow that reduced support escalations on listing errors by roughly 40%.
- Wrote the team's first acceptance criteria template, later adopted across the product org.
- Coordinated a payment provider migration spanning two sprints without a missed release.

2013 - 2015

Associate Product Manager | Harborline Commerce, Seattle, WA | 2013 to 2015

- Supported the marketplace PM on category expansion projects.
- Ran user interviews with 30+ sellers to inform the seller dashboard roadmap.
- Built weekly dashboards in Looker that became the team's standing health check.

EDUCATION

M.B.A., University of Washington Foster School, 2013

B.S. Computer Science, Oregon State University, 2010

