

BRENDA MITCHELL

Product Owner

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PROFILE

Junior Product Owner with two years on a B2B logistics platform after moving up from a QA analyst role. Strong on writing clear user stories and keeping a tidy backlog. Looking to grow into a full PO seat on a customer-facing product.

KEY SKILLS

- Jira, Confluence, TestRail
- User story writing, acceptance criteria
- Scrum ceremonies, backlog refinement
- CSPO candidate (exam scheduled)

PROFESSIONAL EXPERIENCE

Junior Product Owner

Cargosmith Freight Tech, Columbus, OH | 2022 to Present | 2022 - Present

- Work alongside a senior PO on the dispatcher portal used by about 600 small carriers.
- Refined and wrote acceptance criteria for 220+ user stories in the past year, with QA rework dropping noticeably each quarter.
- Run sprint demos every other Thursday and capture stakeholder feedback in Confluence within 24 hours.
- Maintained the bug backlog and helped engineering close out a 90-ticket backlog inherited from the previous PO.

QA Analyst

Cargosmith Freight Tech, Columbus, OH | 2021 to 2022 | 2021 - 2022

- Wrote and executed test cases for two sprints worth of stories at a time across web and mobile.
- Logged regression bugs in Jira and partnered with developers to reproduce edge cases.
- Built a smoke-test checklist still used by the QA team for every release.

EDUCATION

B.A. Business Administration, Ohio University, 2021