

Catherine Evans

Scrum Master

Recently certified Scrum Master with 1 year of project coordinator experience supporting a 7-person software team. Comfortable running standups, owning the Jira board, and chasing blockers without being annoying about it. Looking for a first dedicated Scrum Master role on a product team.



EDUCATION

B.A., Business Administration,
The Ohio State University, 2023 |

Certified Scrum Master (CSM),
Scrum Alliance, 2024 |



KEY SKILLS

- Scrum ceremonies (standup, planning, review, retro)
- Jira and Confluence
- Backlog grooming basics
- Meeting facilitation
- Written status reporting
- Slack and async communication
- Google Workspace and Microsoft Teams



PROFESSIONAL EXPERIENCE

Project Coordinator (Acting Scrum Master)

Northpoint Field Services Software, Columbus, OH, | 2023 – Present

- Ran daily standups and bi-weekly retros for a 7-person team building a technician-scheduling app; team raised on-time story completion from about 60% to 82% over six sprints.
- Maintained the Jira board, groomed tickets before refinement, and chased acceptance criteria from product so engineers walked in with clear work.
- Tracked blockers in a shared doc and escalated three recurring deploy issues to the eng manager, who funded a CI fix the next quarter.
- Wrote a one-page sprint summary every two weeks that the director of engineering still uses for cross-team status.