

Shirley Nelson

Delivery Driver

Delivery driver with 6 years running last-mile routes for parcel, food, and freight clients. Clean MVR, Class B CDL, and a 99.4% on-time rate across 14,000+ stops. Known for safe handling of fragile freight and steady customer ratings above 4.9 stars.

CONTACT INFORMATION



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Tampa, FL 12345

EDUCATION

High School Diploma,
Hillsborough High School, 2017

Class B CDL with Air Brakes
Endorsement, Florida DMV, 2020

Smith System Defensive Driving
Certification, 2021

KEY SKILLS

- Class B CDL (Air Brakes)
- Route optimization (Onfleet, Roadie, Samsara)
- Pre-trip and post-trip DOT inspections
- Hours of Service logging (ELD)
- Refrigerated and dry van operation
- Hand truck, pallet jack, lift gate
- Customer service and signature capture
- COD and cash handling
- Spanish (conversational)
- Clean MVR, no preventable accidents

PROFESSIONAL EXPERIENCE

DELIVERY DRIVER | SUNCOAST PARCEL EXPRESS, TAMPA, FL, 2021 – PRESENT

- Complete 140-180 residential and commercial stops per shift across Hillsborough and Pinellas counties using a 26-foot box truck.
- Maintained a 99.4% on-time delivery rate over 18 months with zero preventable accidents or DOT violations.
- Trained 7 new hires on route software (Roadie, Onfleet) and pre-trip inspection checklists during peak season ramp-up.
- Cut average route time by roughly 35 minutes by re-sequencing stops and flagging chronic apartment-access issues to dispatch.
- Handle COD payments averaging \$3,200 weekly with no shortages or chargebacks reported to the office.

ROUTE DRIVER | GULFSTREAM CATERING SUPPLY, ST. PETERSBURG, FL, 2019 – 2021

- Drove a refrigerated 16-foot truck delivering produce and dairy to 22 restaurant accounts on a daily route.
- Loaded and verified pallets against invoices, keeping pick-error rate under 1% across two years.
- Built repeat-customer rapport that earned a regional driver award in Q2 2020.
- Logged hours of service and DVIRs through Samsara without a single audit flag.

DELIVERY DRIVER (PART-TIME) | BAY AREA PIZZA CO., TAMPA, FL, 2018 – 2019

- Ran 25-40 food deliveries per shift in a personal vehicle while maintaining a 4.9-star customer rating.
- Reconciled cash and card tickets at end of shift with no register variance over 6 months.
- Covered short-notice shifts when other drivers called out, often picking up 3-4 extra runs.