



DANIELA OKAFOR

Engineering Manager

Senior engineering manager with 9 years leading distributed-systems teams in fintech and developer tools. Currently manage managers across two squads totaling 22 engineers. Comfortable owning org-level hiring plans, multi-quarter platform investments, and exec-level reporting.

CONTACT INFORMATION



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KEY SKILLS

- Org design and headcount planning across multi-team groups
- Managing managers and senior IC coaching
- Distributed systems and platform architecture review
- Multi-quarter roadmap and OKR planning
- Engineering hiring, leveling, and promotion calibration
- Incident command and SLO/SLA program ownership
- Executive and cross-functional stakeholder communication
- Budget ownership and infra cost optimization
- Performance management and underperformance turnarounds
- Technical strategy for API platforms, SDKs, and developer tooling
- SOX and compliance partnership for revenue systems
- Vendor evaluation and build vs. buy decisions

Professional Experience

SENIOR ENGINEERING MANAGER, DEVELOPER PLATFORM | NORTHWIND LEDGER, AUSTIN, TX

2022 - PRESENT

- Manage 2 EMs and a staff engineer; total org of 22 across the SDK, CLI, and internal tooling squads.
- Owned the multi-quarter migration to a unified API gateway that consolidated 4 legacy services and reduced infra spend by roughly \$1.6M annually.
- Restructured the platform team's intake process so partner squads now self-serve about 70% of feature requests through documented patterns.
- Run the engineering hiring committee for L5 and L6 roles; calibrated rubrics with peer EMs and the recruiting lead.
- Coach both of my reporting EMs through their first promo cycles, one is now up for senior EM.

ENGINEERING MANAGER, BILLING INFRASTRUCTURE | NORTHWIND LEDGER, AUSTIN, TX

2019 - 2022

- Built the billing infra team from 4 to 11 engineers across two years while keeping voluntary attrition at one person.
- Led the rewrite of the invoicing pipeline that eliminated a recurring month-end incident pattern.
- Partnered with finance and legal on a SOX-readiness program for revenue-impacting services.
- Shipped the first internal SLO framework adopted org-wide the following year.

ENGINEERING MANAGER, RELIABILITY | QUILLSIDE TECHNOLOGIES, AUSTIN, TX

2016 - 2019

- Managed 7 SREs supporting a SaaS platform with about 4M monthly active users.
- Drove uptime from 99.85% to 99.97% over 18 months by sponsoring a chaos engineering practice.
- Recruited the team's first dedicated incident commander and built the on-call training curriculum.

Education

- M.S. Computer Science, Georgia Institute of Technology, 2016

- B.S. Computer Engineering, University of Texas at Austin, 2014