



Virginia Campbell

Lab Assistant

ABOUT ME

Senior Lab Assistant with 11 years across reference, hospital, and research labs. Lead phlebotomist on the night shift with deep specimen processing, send-out, and LIS troubleshooting experience. Trains new staff and serves as the go-to for difficult draws and analyzer downtime workflows.

PROFESSIONAL EXPERIENCE

Lead Lab Assistant, Specimen Processing

Northstar Reference Laboratories, Minneapolis, MN | 2020 - Present

- Lead a team of 6 lab assistants on the 11p-7a shift, processing roughly 4,200 specimens per night for hospital clients across MN and WI.
- Cut average specimen-to-instrument time from 47 minutes to 22 minutes by reworking the accessioning bay layout and renumbering pour-off stations.
- Own send-out coordination for esoteric tests through Mayo Clinic Labs and ARUP, including dry ice packaging and IATA-compliant shipping.
- Trained 18 new hires over the past 3 years on Epic Beaker accessioning, tube-type rules, and rejection criteria.
- Serve as backup on Sysmex CN-3000 coag analyzer and run scheduled maintenance Saturdays.

Senior Lab Assistant

Lakeside Memorial Hospital, St. Paul, MN | 2016 - 2020

- Covered phlebotomy floor rounds for 4 inpatient units, drawing 60-80 patients per shift including ICU and oncology.
- Performed routine maintenance on Roche cobas 6000 and Sysmex XN-9000; logged downtime and reagent lot changes.
- Reduced mislabeled specimen incidents on night shift from 11 per month to 2 per month through a two-person verification step.
- Backed up the blood bank tech on type-and-screens and helped issue 200+ units of PRBCs over a typical month.

Lab Assistant

Riverbend Community Clinic, Bloomington, MN | 2013 - 2016

- Drew blood and ran point-of-care tests (HbA1c, INR, lipid) for a primary care panel of about 18,000 patients.
- Processed and packaged 70-90 send-outs daily to LabCorp with chain-of-custody documentation.
- Maintained CLIA-waived test logs and quarterly proficiency testing records.
- Trained MAs on capillary collection and microhematocrit spins.

CONTACT INFORMATION



(612) 555-0193



daniela.okafor@example.com



Minneapolis, MN 12345

EDUCATION

Bachelor of Science, Clinical Laboratory Science, University of Minnesota, 2013

MLT (ASCP), American Society for Clinical Pathology, 2014

IATA Dangerous Goods Shipping Certification, renewed 2024

KEY SKILLS

- Specimen processing and triage
- Send-out coordination (Mayo, ARUP, LabCorp)
- Epic Beaker and Sunquest LIS
- Sysmex XN/CN and Roche cobas
- Difficult-stick and pediatric phlebotomy
- QC review and Westgard rules
- Staff training and shift scheduling
- IATA and DOT shipping compliance
- Blood bank support workflows
- CAP and CLIA inspection prep
- Microbiology bench support
- HIPAA and biosafety level 2