



Frank Rogers

IT Project Manager

IT Project Manager with eight years guiding cross-functional delivery teams across cloud migrations, ERP rollouts, and customer-facing platform launches. Comfortable running both Agile and hybrid waterfall programs, and known for keeping vendors, engineers, and business owners aligned on a single roadmap.

PROFESSIONAL EXPERIENCE

- **IT Project Manager, Halberd Systems, Raleigh, NC**
2021 – Present
 - Led the migration of 47 legacy applications from on-prem data centers to AWS, finishing two months ahead of plan and under a \$3.4M budget.
 - Run weekly steering committees with directors from Finance, Sales Ops, and Security, surfacing risks early enough to avoid most scope slips.
 - Built a lightweight RAID log and burn-up reporting pack that the PMO later adopted as the standard for infrastructure projects.
 - Coach two associate PMs on stakeholder management and vendor SOW review.
- **Project Manager, Digital Delivery, Crestmoor Insurance, Durham, NC**
2018 – 2021
 - Delivered a policyholder self-service portal across web and mobile, reaching roughly 180,000 active users in the first year.
 - Coordinated a team of 14 developers, 3 QA engineers, and a UX lead across two time zones using Jira and Confluence.
 - Cut release defects by about a third after introducing a pre-prod checklist and shared definition of done.
 - Owned vendor relationship with an offshore dev partner, including SOW reviews and monthly invoice reconciliation.
- **Associate Project Manager, Crestmoor Insurance, Durham, NC**
2016 – 2018
 - Ran sprint ceremonies for a claims modernization squad of nine engineers.
 - Tracked budget actuals against forecast for a \$1.2M workstream and flagged variances to the program lead.
 - Coordinated UAT for two release waves involving 40+ business testers.

CONTACT INFORMATION

- 📞 (919) 555-0142
- ✉️ priya.raman@example.com
- 🏠 Raleigh, NC 12345

EDUCATION

B.S. Management Information Systems,
North Carolina State University, 2016

PMP, Project Management Institute, 2020

Certified ScrumMaster (CSM), Scrum
Alliance, 2018

KEY SKILLS

- Agile / Scrum / SAFe
- Jira and Confluence
- MS Project and Smartsheet
- AWS migration delivery
- Vendor and SOW management
- Risk and RAID tracking
- Budget forecasting
- Stakeholder communication
- Release planning
- ServiceNow