



Steven Hall

Warehouse Worker

Senior warehouse worker with 11+ years across 3PL, cold storage, and manufacturing distribution. Certified on 5 classes of powered industrial trucks and trained as a shift lead. Strong on inbound, outbound, inventory accuracy, and coaching newer associates.



Reno, NV 12345



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KEY SKILLS

- Forklift (5 PIT classes)
- Reach truck and order picker
- Cold storage operations
- Hazmat handling and labeling
- WMS: Manhattan, JDA, SAP EWM
- Cycle counting and inventory audits
- Shift leadership and scheduling
- Operator training and ride-alongs
- BOL and freight documentation
- OSHA 30 safety compliance
- Bilingual: English/Spanish

PROFESSIONAL EXPERIENCE

LEAD WAREHOUSE ASSOCIATE | SIERRA CREST 3PL, RENO, NV 2021 – PRESENT

- Lead a 12-person outbound team across two shifts, hitting a 99.7% on-time ship rate over the last 4 quarters.
- Manage cycle counts and bin audits for 18,000 SKUs; pulled inventory variance down from 2.1% to 0.6%.
- Run quarterly forklift refresher training and ride-alongs for new operators, no recordable injuries on my crew since 2022.
- Coordinate with dispatchers and drivers to sequence 40+ outbound loads per day, including hazmat.
- Step in as acting supervisor when shift leads are out, handling timecards and end-of-shift reporting.

FORKLIFT OPERATOR, COLD STORAGE | NORTHGATE COLD CHAIN, SPARKS, NV 2017 – 2021

- Operated reach truck and order picker in 28-degree freezer environment for full 10-hour shifts.
- Pulled and staged 90-110 pallets per shift for grocery distribution customers.
- Cross-trained on receiving, put-away, and replenishment; covered any role on the floor.
- Helped pilot a new WMS rollout, including UAT testing and training documentation for 35 associates.
- Recognized as Operator of the Quarter twice for productivity and zero damage.

WAREHOUSE ASSOCIATE II | FOUNDRY PARTS & SUPPLY, CARSON CITY, NV 2014 – 2017

- Picked and packed industrial parts orders for B2B customers, averaging 95 lines per shift.
- Ran shipping software to generate BOLs and freight labels for LTL and parcel.
- Loaded outbound trailers, including tail-loading heavy machine parts up to 1,200 lbs with rigging help.
- Mentored 4 new hires per year on safe lifting and equipment basics.

WAREHOUSE ASSOCIATE I | FOUNDRY PARTS & SUPPLY, CARSON CITY, NV

2013 – 2014

- Unloaded inbound freight, verified packing slips, and put away to pick locations.
- Built ~25 pallets per shift for outbound shipments.
- Kept dock and aisles clean to pass weekly safety walks.

EDUCATION

- High School Diploma, Carson High School, 2013
- OSHA 30-Hour General Industry Certification, 2020
- PIT Operator License: Classes I, II, III, IV, V (renewed 2024)
- Hazmat Handling (DOT 49 CFR) Certification, 2022