

Jeffrey Baker

Solution Architect

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Solution Architect with 4 years building integration patterns across retail and logistics platforms. Comfortable moving from whiteboard sketches to working prototypes, and partnering with delivery teams through implementation.

Professional Experience

Solution Architect, Riverbend Integrations, Columbus, OH
2022 – Present

- Designed API gateway and identity layer for a mid-market retailer connecting 7 legacy systems to a new order management platform
- Reduced inter-system message failures by roughly 40% after redesigning the retry and dead-letter strategy
- Led 3 client architecture workshops, producing signed-off target diagrams that unblocked \$620K in services revenue
- Wrote internal pattern library for REST and event-based integrations; referenced by 4 delivery teams

Software Engineer, Ostara Logistics Tech, Columbus, OH
2020 – 2022

- Built warehouse routing microservice in Go handling about 18K requests per minute at peak
- Migrated CI pipeline from Jenkins to GitHub Actions, cutting build queue waits by half
- Paired with architect on the first event-driven feature in the platform, learning Kafka patterns end to end

Education

B.S. in Computer Science, The Ohio State University, 2020

AWS Certified Solutions Architect - Associate, 2022

Confluent Certified Developer for Apache Kafka, 2023

Key Skills

- REST and GraphQL API design
- Event-driven architecture (Kafka, RabbitMQ)
- API gateways (Kong, AWS API Gateway)
- Identity and access management (OAuth 2.0, OIDC, SAML)
- Integration patterns (ETL, ESB, pub/sub)
- Cloud platforms (AWS, Azure)
- Containerization (Docker, Kubernetes)
- Architecture diagramming (C4, UML, Lucidchart)
- Go and Python for prototyping
- CI/CD pipelines (GitHub Actions, Jenkins)

- Client-facing architecture workshops
- Technical documentation and pattern libraries