



RENATA POLSON

Cleaning Professional

Senior cleaning professional with 14 years across hospitals, biotech labs, and government buildings. Built and scheduled crews of up to 22 cleaners and held a 96% pass rate on Joint Commission environmental services audits. Trusted on hard-floor restoration, terminal cleans, and contract bid walkthroughs.

CONTACT INFORMATION

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EDUCATION

- **ASSOCIATE OF APPLIED SCIENCE, FACILITY MANAGEMENT, COMMUNITY COLLEGE OF RHODE ISLAND, 2012**
- **CMI CERTIFIED CUSTODIAL TECHNICIAN, 2017**
- **AHE CERTIFIED HEALTHCARE ENVIRONMENTAL SERVICES PROFESSIONAL (CHESP), 2021**

KEY SKILLS

- **EVS supervision and scheduling**
- **Joint Commission audit prep**
- **Terminal clean and isolation room protocols**
- **cGMP and BSL-2 cleaning**
- **Hard-floor strip, wax, and burnish**
- **Budget and vendor negotiation**
- **OSHA 30 General Industry**
- **Training and toolbox talks**
- **Contract bid walkthroughs**
- **Bilingual: English/Portuguese**

PROFESSIONAL EXPERIENCE

EVS SUPERVISOR | NARRAGANSETT REGIONAL HOSPITAL, PROVIDENCE, RI | 2020 - PRESENT

- Oversee a 22-person environmental services crew across 3 shifts covering a 410-bed hospital.
- Hold a 96% pass rate on Joint Commission EVS audits over the last 4 inspection cycles.
- Cut terminal-clean turnover time from 58 minutes to 41 minutes by resequencing UV disinfection and bed remake.
- Manage a \$74,000 quarterly chemical and PPE budget; renegotiated microfiber contract to save about \$9,200 a year.
- Run weekly toolbox talks on bloodborne pathogens, C. diff isolation cleaning, and slip-trip-fall prevention.

LEAD LAB CLEANER | COASTLINE BIO FACILITY GROUP, WARWICK, RI | 2016 - 2020

- Cleaned BSL-2 lab spaces under cGMP protocols at three biotech tenants in a shared research park.
- Followed gowning, wipe-down, and waste segregation steps documented in client SOPs and signed off on logs.
- Trained 7 new cleaners on tacky-mat use, cleanroom garment order, and HEPA vacuum maintenance.
- Escorted FDA-prep walkthroughs and corrected 11 of 11 cited housekeeping items before re-audit.

FLOOR CARE TECHNICIAN | BAYVIEW JANITORIAL GROUP, CRANSTON, RI | 2013 - 2016

- Stripped, refinished, and burnished VCT floors across 12 school buildings each summer.
- Ran ride-on scrubbers and propane burnishers; logged maintenance and downtime for the fleet of 6 machines.
- Restored water-damaged carpet in 4 classrooms after a roof leak, avoiding full replacement.
- Worked weekend on-call rotation for emergency biohazard and flood response.

JANITOR | STATEWIDE OFFICE CLEANING CO., PAWTUCKET, RI | 2010 - 2013

- Cleaned 14 small office tenants on a nightly route covering about 38,000 sq ft.
- Promoted to route lead after 18 months and trained 5 replacement cleaners.

- Reduced customer cancellations on the route by responding to complaints within one business day.
- Maintained personal vehicle log and chemical caddy with no spill incidents over 3 years.