

Michelle Lewis

Pharmacist

Senior pharmacist with 11 years of experience spanning ambulatory care clinics and a regional infusion center. Board-certified in ambulatory care with collaborative practice authority for diabetes, hypertension, and anticoagulation management. Mentor to four junior pharmacists and lead for the clinic's transitions-of-care program.

CONTACT INFORMATION

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KEY SKILLS

- Collaborative practice agreements (diabetes, hypertension, anticoagulation)
- Anticoagulation management (warfarin, DOACs, bridging protocols)
- Chemotherapy and biologic order verification
- Transitions-of-care and medication reconciliation
- Epic EHR, Willow, and Beacon optimization
- Population health analytics and dashboard development
- MTM and comprehensive medication reviews
- Preceptorship for PGY-1, PGY-2 residents and APPE students
- REMS program coordination (clozapine, isotretinoin)
- Biosimilar conversion and formulary management
- Motivational interviewing and patient counseling
- Pharmacoeconomic analysis and cost-savings initiatives

PROFESSIONAL EXPERIENCE

SENIOR AMBULATORY CARE PHARMACIST | CASCADE VALLEY HEALTH PARTNERS, SPOKANE, WA

2019 – PRESENT

- Run pharmacist-led diabetes clinic for 280 active patients under a collaborative practice agreement; mean A1c reduction of 1.6 points over 12 months.
- Manage warfarin and DOAC therapy for roughly 145 patients, with TTR consistently above the national MIRROR benchmark.
- Lead transitions-of-care calls within 72 hours of hospital discharge, contributing to a measurable drop in 30-day readmissions for the high-risk cohort.
- Precept PGY-2 ambulatory care residents and APPE students from two regional schools.
- Built a population-health dashboard in Epic to flag patients overdue for statin or SGLT2 initiation.

CLINICAL PHARMACIST, INFUSION CENTER | CASCADE VALLEY HEALTH PARTNERS, SPOKANE, WA

2015 – 2019

- Verified chemotherapy and biologic orders for a 22-chair infusion center averaging 90 patients per week.
- Co-developed the center's biosimilar conversion protocol, saving approximately \$412,000 annually in drug spend.
- Counseled patients on oral oncolytics and adherence strategies; documented in Beacon.
- Served as REMS coordinator for clozapine and isotretinoin programs.

STAFF PHARMACIST | NORTHGATE MEDICAL PHARMACY, COEUR D'ALENE, ID

2013 – 2015

- Dispensed in a hospital outpatient pharmacy filling 800 to 1,000 scripts per day.
- Provided discharge counseling for joint replacement and cardiac surgery patients.
- Identified a recurring labeling error in pediatric suspensions and led the workflow fix.

EDUCATION

- Doctor of Pharmacy (PharmD), Washington State University College of Pharmacy, 2013
- PGY-1 Pharmacy Practice Residency, Providence Sacred Heart Medical Center, Spokane, WA, 2014

- Board Certified Ambulatory Care Pharmacist (BCACP), Board of Pharmacy Specialties, 2017 (recertified 2024)
- Licensed Pharmacist, Washington State Board of Pharmacy, License #RPH-00428591
- Licensed Pharmacist, Idaho State Board of Pharmacy, License #PHAR-12847
- Collaborative Drug Therapy Agreement (CDTA) Certified, Washington State, 2018