

# Scott Evans

## It Manager

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Senior IT Manager with 13 years across manufacturing and logistics IT. Owns the global infrastructure and end-user services portfolio for a 1,800-person OEM, including a recent ERP cutover and a security program rebuild after a ransomware near-miss.

## PROFESSIONAL EXPERIENCE

Senior IT Manager, Infrastructure & End-User Services, Calderwood Industrial Group, Minneapolis, MN 2020 – Present

- Lead 18 staff across help desk, network, sysadmin, and AV teams supporting 1,800 users in 4 plants and 11 sales offices.
- Co-led the SAP S/4HANA cutover on a \$3.4M program; go-live happened on schedule with zero plant downtime in week one.
- Rebuilt the patching and EDR program after a phishing-driven ransomware attempt was contained at the endpoint in late 2021.
- Hold annual operating budget of roughly \$9M, consistently within 2 to 4 percent of plan.
- Sponsor a quarterly mentoring program; 4 analysts have moved into engineering tracks under my watch.

IT Manager, Plant Operations, Calderwood Industrial Group, Minneapolis, MN 2016 – 2020

- Owned IT for two flagship plants running 24/6 production schedules.
- Migrated shop-floor SCADA reporting from spreadsheets to a Power BI model used daily by plant managers.
- Reduced unplanned IT-caused production stops from 14 to 3 per year by hardening switch redundancy.
- Built the on-call rotation that still covers both plants and trained 6 engineers into the role.

Network Engineer, Halcyon Freight Systems, Duluth, MN 2012 – 2016

- Designed and maintained MPLS WAN across 23 freight terminals.
- Led a SD-WAN pilot that became the template for the regional rollout after I left.
- Carried the senior escalation pager on a 1-week-in-4 rotation.

## EDUCATION

- M.S. in Information Technology Management, University of Minnesota, 2018
- B.S. in Network and Systems Administration, University of Wisconsin-Stout, 2012
- CISSP, 2021
- PMP, 2019

## KEY SKILLS

- SAP infrastructure operations
- Cisco SD-WAN / Meraki
- Microsoft 365 + Entra
- Annual budget ownership (\$9M scale)
- Incident response leadership
- VMware + Hyper-V
- CrowdStrike Falcon
- Power BI
- Vendor governance
- PMO and portfolio reporting

