

Gary Mitchell

IT Project Manager

IT Program Manager with 16 years running multi-year transformation programs across retail, manufacturing, and financial services. Track record of standing up program offices from scratch, governing seven and eight figure budgets, and presenting at the CIO and board level.



EDUCATION

M.B.A., Carlson School of Management, University of Minnesota, 2014 |

B.S. Computer Engineering, Case Western Reserve University, 2008 |

PgMP, Project Management Institute, 2018 |

PMP, Project Management Institute, 2011 |



KEY SKILLS

- Program governance and PMO build-out
- Multi-vendor management
- Benefits realization
- S/4HANA and Azure delivery
- Executive and board communication
- Budget and capex planning
- Risk and audit readiness
- M&A integration
- Organizational change management
- Earned value and portfolio reporting



PROFESSIONAL EXPERIENCE

IT Program Manager

Lakeshore Brands Group, Minneapolis, MN, | 2019 – Present

- Run a global SAP S/4HANA program spanning 11 countries and a total budget of \$42M across three release waves.
- Govern a delivery org of 130+ across internal staff, two SI partners, and a managed services vendor.
- Chair the monthly executive steering committee with the CIO, CFO, and three division presidents.
- Restructured the program's funding model mid-flight, freeing roughly \$6M for scope previously deferred to phase 2.
- Built a benefits realization framework that ties each release to a measurable EBITDA or working capital lever.

Senior Program Manager

Foxhaven Capital Partners, Charlotte, NC, | 2015 – 2019

- Led a cloud and data center exit program retiring 9 facilities and migrating 600+ applications to Azure.
- Managed a \$28M program budget, closing each fiscal year within 4% variance.
- Negotiated a master services agreement with a tier-1 SI that reduced blended rate by about 12%.
- Stood up a portfolio PMO of 8 PMs and 2 schedulers, with shared governance and reporting standards.
- Briefed the board's technology committee quarterly on progress, risks, and benefits.

Program Manager

Foxhaven Capital Partners, Charlotte, NC, | 2012 – 2015

- Delivered a regulatory reporting platform under a hard CFTC deadline with zero finding on first audit.
- Coordinated 5 parallel workstreams covering data, reporting, controls, and end-user training.
- Owned a \$9.5M budget across capex and opex pools.
- Introduced quarterly business reviews for vendor partners, improving on-time delivery materially.

Senior IT Project Manager

Bristol & Crane Manufacturing, Cleveland, OH, | 2009 – 2012

- Led MES and shop-floor integration projects across 6 plants in the US and Mexico.

- Managed multi-disciplinary teams of engineers, operations leads, and external integrators.
- Implemented a phase-gate review process adopted across the manufacturing IT portfolio.
- Closed out a troubled \$4M warehouse project with a recovery plan inside 90 days.