



PRIYA RAMANATHAN

Engineering Manager

CONTACT INFORMATION



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Raleigh, NC 12345

EDUCATION

M.S. Computer Science, North Carolina State University, 2016

B.S. Computer Engineering, University of Illinois Urbana-Champaign, 2013

KEY SKILLS

- Distributed systems architecture and design reviews
- Engineering org planning and headcount forecasting
- Incident response, postmortems, and on-call program design
- Hiring loops, leveling calibration, and performance management
- Roadmap negotiation with Product and Design partners
- Cross-team technical strategy and OKR rollouts
- Mentoring tech leads and growing staff-level ICs
- Payments and high-throughput transactional systems
- Service reliability, SLOs, and latency optimization
- Cloud infrastructure (AWS), Kubernetes, and microservices
- Go, Python, and Java codebases

ABOUT ME

Engineering manager leading platform and payments teams across distributed systems. Comfortable splitting time between architecture reviews, hiring loops, and roadmap negotiations with product. Track record of shipping reliability improvements while keeping attrition under 6%.

PROFESSIONAL EXPERIENCE

Senior Engineering Manager, Payments Platform | 2021 - Present
Brightlane Commerce, Raleigh, NC

- Manage two squads (14 engineers) building the merchant payouts service that processes \$2.3B in annual transaction volume across 11 countries.
- Cut p99 latency on the settlement API from 1.4s to under 400ms by sponsoring a quarter-long async rewrite and pairing senior ICs with a new staff hire.
- Rebuilt the on-call rotation after a Q3 incident spike, shifting from follow-the-sun to regional pods, which roughly halved pages per engineer.
- Run weekly architecture review with peer EMs and write the postmortem template now used by the broader platform org.
- Hired 7 engineers in 14 months including two from underrepresented referral programs; offer acceptance held above 80%.

Engineering Manager, Checkout | 2019 - 2021
Brightlane Commerce, Raleigh, NC

- Inherited a team of 6 mid-level engineers struggling with a 22-month release backlog and rebuilt the planning cadence to ship monthly.
- Partnered with PM and design to launch a redesigned guest checkout flow that lifted conversion by about 9 percentage points on mobile web.
- Coached two senior engineers into tech lead roles; one was promoted to staff within 18 months.
- Owned the migration off a legacy Rails monolith for the checkout domain without a customer-visible outage.

Tech Lead, Growth Engineering | 2016 - 2019
Foldwise Inc., Durham, NC

- Led a team of 4 engineers building experimentation infrastructure used by ~30 product squads.
- Designed the feature-flag service that replaced a third-party vendor and saved roughly \$180K annually.
- Mentored two junior engineers through their first promotions and started the internal code review guild.

- Observability tooling (Datadog, PagerDuty, OpenTelemetry)