

DIANA RAMIREZ

Plumber

Journeyman Plumber licensed in Arizona with 7 years of residential service and light commercial experience. Comfortable running a service van solo and pricing repairs in front of the customer. Strong at diagnosing slab leaks and selling re-pipes without overpromising.

CONTACT INFORMATION

-  (520) 555-0167
-  diana.ramirez@example.com
-  Tucson, AZ 12345

KEY SKILLS

- Slab leak detection using acoustic and pressure isolation
- Whole-home re-pipes in copper and PEX
- Tankless and tank water heater install and service
- Gas line sizing, install, and leak testing
- Drain cleaning with cable machines and jettors up to 4000 PSI
- Sewer camera inspection and locating
- Residential and light commercial DWV rough-in
- Reading blueprints and isometric plumbing diagrams
- Upfront flat-rate pricing and option-based selling
- Backflow assembly testing and repair
- Van inventory management and first-trip completion
- Apprentice mentoring and ride-along training

PROFESSIONAL EXPERIENCE

JOURNEYMAN SERVICE PLUMBER | SAGUARO PLUMBING CO., TUCSON, AZ 2020 – PRESENT

- Run a dedicated service van averaging 7 calls per day across drain, water heater, and fixture repair.
- Closed \$312K in repair revenue in 2024 with a 68% close rate on presented options.
- Diagnose slab leaks using acoustic and pressure isolation, then quote re-pipe or spot repair.
- Mentor a first year apprentice on ride-alongs two days per week.
- Stock and reorder van inventory weekly to keep first-trip completion rate above 80%.

JOURNEYMAN PLUMBER | IRONWOOD CONSTRUCTION GROUP, MESA, AZ 2018 – 2020

- Rough-in and trim work on production homes, pacing 3 to 4 houses per week through underground.
- Tied in gas lines for ranges, dryers, and tankless heaters, all passing first inspection.
- Coordinated with the framing super to lock in rough-in dates a week ahead.
- Read and built off blueprints for 12 different floor plans across two communities.

APPRENTICE PLUMBER | IRONWOOD CONSTRUCTION GROUP, MESA, AZ 2016 – 2018

- Completed Arizona apprenticeship under journeyman supervision while attending night classes.
- Learned underground DWV layout for single family homes on slab foundations.
- Earned Journeyman license on first attempt after passing exam in late 2018.

EDUCATION

- Arizona Journeyman Plumber License, ROC Certified, 2018
- Plumbing Apprenticeship, Arizona Pipe Trades Joint Apprenticeship Program, 2016-2018
- High School Diploma, Pueblo High School, Tucson, AZ, 2015
- OSHA 10-Hour Construction Safety Certification, 2019
- Backflow Prevention Assembly Tester Certification, ASSE 5110, 2021

