



Stephanie Young

Professional Systems Engineer

CONTACT INFORMATION



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EDUCATION

B.S. Information Technology,
Ohio State University, 2023

CompTIA Server+, 2023

**Microsoft Certified: Azure
Administrator Associate (in
progress)**

KEY SKILLS

- Windows Server 2019/2022
- Ubuntu, RHEL basics
- PowerShell, Bash
- Active Directory, Group Policy
- VMware vSphere (user level)
- Veeam Backup
- ServiceNow, Jira
- Networking fundamentals (VLANs, DHCP, DNS)

ABOUT ME

Junior systems engineer with 2 years of hands-on Linux and Windows support across a 600-user manufacturing environment. Comfortable with scripting, patch cycles, and ticket-driven work. Looking to grow into infrastructure-as-code and cloud migration projects.

PROFESSIONAL EXPERIENCE

Associate Systems Engineer

Greyfield Manufacturing Co., Columbus, OH | 2023 - Present

- Support 140 Windows Server 2019 VMs and 60 Ubuntu hosts running MES and ERP integration jobs.
- Closed 412 infrastructure tickets in 2024 with a customer satisfaction score around 4.7 out of 5.
- Wrote PowerShell scripts that automated AD account provisioning for new plant hires, saving the helpdesk roughly 5 hours a week.
- Pair with senior engineers on monthly patch nights and document any rollback steps in Confluence.

IT Support Technician (Intern)

Greyfield Manufacturing Co., Columbus, OH | 2022 - 2023

- Imaged and deployed around 80 workstations during the Windows 11 rollout.
- Triaged tier-1 tickets for VPN, Outlook, and printer issues across three plant sites.
- Built a small Python script that pulled stale AD accounts into a weekly cleanup report.