

Frank Rogers

Security Officer

Licensed security officer with 7 years across corporate, healthcare, and retail sites. Strong on access control, incident reports, and de-escalation. Currently hold Class D and Class G licenses with active CPR certification.

CONTACT INFORMATION

-  (813) 555-0142
-  m.holloway@example.com
-  Tampa, FL 12345

EDUCATION

- Florida Class D Security Officer License (active)
- Florida Class G Statewide Firearm License (active)
- AS, Criminal Justice, Hillsborough Community College, 2019
- AHA BLS/CPR Certification (current through 2026)

KEY SKILLS

- Access control systems (Lenel, CCURE 9000)
- Video surveillance (Avigilon, Milestone XProtect)
- Incident report writing
- De-escalation and verbal judo
- Crowd and visitor management
- Fire alarm response and panel reset
- First aid, CPR, AED
- Radio communication (10-codes and plain language)
- Patrol logs and DETEX tour systems

PROFESSIONAL EXPERIENCE

Lead Security Officer | Beacon Harbor Medical Plaza, Tampa, FL 2021 – Present

- Run access control at main entrance and ER side-door for a 6-building campus, screening roughly 1,400 visitors per shift
- Cut tailgating incidents by writing a new badge-check script that night-shift officers actually use
- Respond to Code Gray and Code Silver calls alongside clinical staff, averaging under 90 seconds from page to arrival
- Trained 4 new hires on report writing in CIRT system and Avigilon camera review
- Coordinated with Tampa PD on 3 trespass cases that resulted in arrests without incident

Security Officer | Sentrymark Protective Services, Tampa, FL 2018 – 2021

- Patrolled a 22-acre logistics yard on foot and by vehicle across 12-hour overnight shifts
- Logged shipping seal numbers and verified driver paperwork for 60-80 trucks per shift
- Caught a propane leak in a forklift bay and pulled the e-stop before any ignition source reached it
- Maintained zero missed patrol checkpoints over 14 consecutive months on the DETEX tour system