

Joshua Hernandez

Security Guard

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Security supervisor with 14 years across corporate, manufacturing, and high-rise residential sites. Builds post orders, schedules officers across 24/7 coverage, and partners with local PD on investigations. Strong record on retention, incident reduction, and audit readiness.

PROFESSIONAL EXPERIENCE

Security Supervisor, Granite Hollow Security Solutions, Saint Paul, MN	2019 – Present
- Supervise 22 officers across three sites including a Fortune 500 corporate HQ with 1,400 daily badge swipes - Reduced annual turnover from 38% to 19% by rebuilding the new-hire training program and adding shift-pair mentoring - Lead all internal investigations involving theft and workplace threats; closed 27 cases in 2023 with full evidence packages - Run quarterly tabletop exercises with client safety teams on active assailant, severe weather, and bomb threat protocols - Audit post orders monthly and present compliance reports to the regional director and three client account managers	
Lead Security Officer, Northern Loon Industrial Group, Duluth, MN	2015 – 2019
- Anchored security at a 24/7 food manufacturing plant with FSMA and customer-audit requirements - Caught a contractor diverting \$18,400 in copper scrap through CCTV review and trailer-seal records - Wrote and revised 60+ post orders covering shipping, receiving, and visitor management - Trained 9 officers on lockout/tagout awareness and ammonia-leak evacuation procedures - Served as primary contact for Duluth PD and St. Louis County Sheriff during off-hours incidents	
Security Officer, Whitepine Tower Residences, Minneapolis, MN	2012 – 2015
- Staffed the front desk of a 412-unit luxury high-rise, handling deliveries, guest screening, and concierge requests - Responded to medical calls, fire alarms, and noise complaints across 38 floors - Reviewed CCTV daily and flagged tailgating incidents for the building manager - Maintained the visitor log and key audit for after-hours contractor access	
Security Officer, Lakefront Cargo Terminal, Duluth, MN	2010 – 2012
- Controlled gate access for trucks and rail crews at an inland port handling grain and taconite - Verified bills of lading and seal numbers against the dispatch system before releasing trailers - Conducted hourly perimeter patrols of a 14-acre yard in temperatures down to -25F - Logged and reported three break-in attempts that led to fencing and lighting upgrades	

EDUCATION

- A.A.S. Criminal Justice, Minneapolis Community and Technical College, 2010
- Minnesota Protective Agent License (Board of Private Detective and Protective Agent Services), Active
- ASIS Physical Security Professional (PSP) Certification, 2021
- IAHSS Certified Healthcare Security Officer, Basic Level, 2017
- CPR, AED, and First Aid Certification (American Red Cross), Current

- FEMA ICS-100, ICS-200, and IS-700 Incident Command Certifications
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KEY SKILLS

- Post order development and audit compliance
- CCTV monitoring and incident review (Avigilon, Genetec, Milestone)
- Internal investigations and evidence documentation
- Workplace violence prevention and de-escalation
- Law enforcement liaison and court testimony preparation
- OSHA, FSMA, and customer audit readiness
- 24/7 shift scheduling and officer deployment
- Access control systems (Lenel, C-CURE 9000, Brivo)
- Emergency response and tabletop exercise facilitation
- Report writing and client-facing incident briefings
- Officer training, mentoring, and retention strategy
- Visitor management and contractor screening protocols