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William Thompson

IT Project Manager

Senior IT Project Manager with 11 years delivering enterprise applications, data platform builds, and security remediation work in regulated industries. Strong at translating between engineering teams and executive sponsors, and at rescuing red programs without burning out the team.



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KEY SKILLS

- Portfolio and program planning
- Earned value management
- Vendor and contract negotiation
- SAFe and Scrum
- Smartsheet and MS Project
- ServiceNow and Jira
- FFIEC and SOX awareness
- Executive reporting
- Risk and dependency management
- Team mentoring

PROFESSIONAL EXPERIENCE

SENIOR IT PROJECT MANAGER | WASATCH MUTUAL BANK, SALT LAKE CITY, UT 2020 – PRESENT

- Own a portfolio of 4-6 concurrent projects ranging from \$500K to \$4.8M, covering core banking integrations and fraud platform upgrades.
- Recovered a stalled loan origination program by rebaselining scope and renegotiating vendor milestones, putting it back on track within one quarter.
- Partner with InfoSec and Compliance to keep all releases aligned with FFIEC and SOX control requirements.
- Manage a hybrid team of 22 employees and contractors across SLC and a Bangalore vendor.
- Mentor three mid-level PMs on earned value reporting and executive communication.

IT PROJECT MANAGER | PINECLIFF HEALTH NETWORK, BOISE, ID 2016 – 2020

- Delivered an Epic ancillary module rollout across 9 outpatient clinics, on time and within a 7% budget tolerance.
- Ran integrated workstreams covering build, training, and go-live support with 30+ contributors.
- Built the program's first risk-weighted forecast model in Smartsheet, replacing a fragile Excel tracker.

PROJECT MANAGER | PINECLIFF HEALTH NETWORK, BOISE, ID 2013 – 2016

- Managed network refresh and endpoint encryption projects across 14 facilities.
- Coordinated change advisory board submissions for an average of 25 changes per month.
- Stood up a vendor scorecard process used by the infrastructure team for years after.

EDUCATION

- M.S. Technology Management, University of Utah, 2015

- B.S. Computer Information Systems, Boise State University, 2012
- PMP, Project Management Institute, 2017
- SAFe 5 Agilist, Scaled Agile, 2021