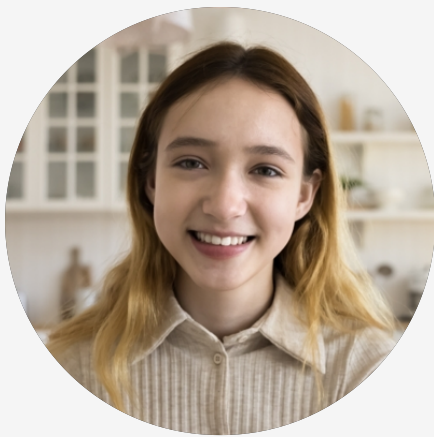




MARISOL ORTEGA

Cleaning Professional

Cleaning professional with 6 years across commercial offices, medical clinics, and luxury short-term rentals. Trained 9 new hires on color-coded microfiber systems and OSHA chemical handling. Known for tight turnovers and zero guest complaints over a 14-month stretch.



Tacoma, WA 12345



(253) 555-0142



marisol.ortega@example.com

KEY SKILLS

- Floor care (buffing, stripping, waxing)
- Carpet extraction and spot treatment
- Color-coded microfiber systems
- OSHA HazCom and SDS handling
- EPA List N disinfectants
- Short-term rental turnovers
- Linen inventory and par counts
- Bilingual: English/Spanish
- Team training and scheduling

PROFESSIONAL EXPERIENCE

LEAD HOUSEKEEPER

CASCADE STAY VACATION RENTALS, TACOMA, WA | 2022 – PRESENT

- Manage 18 short-term rental units across South Sound, completing 4-hour turnovers between back-to-back bookings.
- Maintained a 4.91 average cleanliness rating on Airbnb and Vrbo across roughly 620 stays in 2023.
- Built a 32-point checklist covering linen counts, restock pars, and damage reports; cut owner complaints by about half.
- Train 2-3 new cleaners each season on linen folds, blacklight inspection, and key handoff protocol.
- Coordinate with maintenance vendors when guests report HVAC, plumbing, or appliance issues mid-stay.

COMMERCIAL CLEANER

BRIGHTARC FACILITY SERVICES, TACOMA, WA | 2020 – 2022

- Cleaned 45,000 sq ft of Class A office space nightly across two downtown buildings.
- Operated auto-scrubbers, backpack vacuums, and low-moisture carpet extractors on a rotating schedule.
- Restocked restroom and break-room supplies; logged usage to help purchasing reduce paper-product waste.
- Flagged a slow water leak under a tenant sink that saved an estimated \$3,800 in floor damage.

MEDICAL OFFICE CLEANER

PUGET CARE CLINIC NETWORK, TACOMA, WA | 2018 – 2020

- Disinfected exam rooms, lab counters, and waiting areas using EPA List N products for COVID-era protocols.
- Followed strict bloodborne pathogen handling rules and red-bag waste segregation at three clinic sites.
- Passed 8 consecutive monthly infection-control audits with no critical findings.

EDUCATION

High School Diploma, Lincoln High School, 2018

ISSA Cleaning Management Institute Certified, 2022