

MJ

Mary Johnson

Custodian

Senior custodian with 18 years across hospitals, university buildings, and a 410-bed assisted living facility. Lead floor care specialist with experience running crews of up to 9 on third shift.

Comfortable speaking with administrators during inspections and writing up new staff for procedure violations when needed.

CONTACT INFORMATION

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KEY SKILLS

- Crew scheduling and timekeeping
- Healthcare and senior living protocols
- Strip, seal, and finish hard floors
- Ride-on autoscrubber and burnisher
- Carpet extraction and spot treatment
- Joint Commission and state survey prep
- Chemical dilution control systems
- Vendor and contractor coordination
- Light building maintenance
- Incident documentation and write-ups
- Budget tracking for supplies

PROFESSIONAL EXPERIENCE

CUSTODIAL SUPERVISOR, THIRD SHIFT | GRANITE RIDGE SENIOR LIVING, MANCHESTER, NH

2019 – PRESENT

- Supervise 9 custodians cleaning a 410-bed facility plus dining, therapy, and admin wings between 10pm and 6am.
- Built the COVID-era enhanced cleaning rotation that the state surveyor singled out in the 2021 annual review.
- Cut chemical spend by roughly \$14,000 a year by switching to a dilution control system and ending bulk spray bottle waste.
- Run quarterly competency checks on lift use, fall cleanup, and resident-room entry etiquette.
- Step in for the day shift lead during PTO weeks, handling vendor walkthroughs and weekly staffing.

FLOOR CARE TECHNICIAN | SEACOAST REGIONAL HOSPITAL, PORTSMOUTH, NH

2013 – 2019

- Stripped, sealed, and finished an average of 18,000 sq ft of VCT each weekend across patient corridors and clinics.
- Operated 28-inch ride-on autoscrubbers and propane burnishers in low-traffic windows after midnight.
- Trained 11 new EVS techs on bed isolation cleaning and terminal room turnover.
- Worked the on-call rotation for spills, code browns, and post-construction cleanup.
- Maintained a perfect Joint Commission environmental score during the 2017 and 2018 surveys.

CUSTODIAN II | PEMIGEWASSET STATE UNIVERSITY, PLYMOUTH, NH

2009 – 2013

- Held a route covering 4 academic buildings and the student union, totaling around 165,000 sq ft.
- Set up and broke down 40+ campus events per year including commencement, donor dinners, and athletic banquets.
- Ran the building HVAC filter swap list with the maintenance shop on a 90-day cycle.
- Mentored two work-study students each semester on safe chemical handling.

CUSTODIAN | NORTHWOOD OFFICE PARK, CONCORD, NH

2006 – 2009

- Cleaned 6 tenant suites totaling 78,000 sq ft on a nightly route.

- Replaced lamps, ceiling tiles, and faucet aerators as part of light maintenance duties.
- Logged HVAC filter changes and quarterly carpet extractions for the property manager.
- Held the keys for after-hours tenant lockouts on the on-call list.

EDUCATION

High School Diploma, Manchester Central High School, 2005

ISSA Cleaning Management Institute (CMI) Custodial Technician, 2015

OSHA 30-Hour General Industry, 2018

Certified Pool Operator (CPO), 2020