

LM

CONTACT INFORMATION

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 Raleigh, NC 12345

EDUCATION

- B.S. in Computer Science, North Carolina State University, 2015
- AWS Certified Solutions Architect - Associate, 2021

KEY SKILLS

- Java, Kotlin, Python
- Spring Boot, gRPC, REST API design
- AWS (Cognito, DynamoDB, Lambda, ECS, CloudWatch)
- Kafka, Kafka Streams, event-driven architecture
- Terraform, GitHub Actions, CI/CD pipelines
- PostgreSQL, MySQL, DynamoDB schema design
- Distributed systems, latency and throughput tuning
- Threat modeling and secure authentication patterns
- Incident response, postmortems, on-call leadership
- Technical writing, API design guides, architecture review
- Mentorship and promotion coaching for mid-level engineers
- Observability with Datadog, OpenTelemetry, and structured

Linda Miller

Senior Software Engineer

ABOUT ME

Backend-leaning senior engineer with 9 years across fintech and B2B SaaS. Strong in Java, Kotlin, and AWS; comfortable leading cross-team initiatives without a formal management title. Known for cleaning up brittle systems and writing the docs nobody else wants to write.

PROFESSIONAL EXPERIENCE

Senior Software Engineer | Cedarwave Insurance Tech, Raleigh, NC
2020 – Present

- Tech lead for claims intake platform (Kotlin, Spring Boot, DynamoDB) processing 2.1M claims per year across 14 carrier integrations.
- Migrated authentication off a homegrown JWT service to Cognito; eliminated a recurring class of token-expiry bugs that drove 18% of support tickets.
- Authored the team's API design guide; adopted by three sister squads after a quarterly architecture review.
- Run weekly office hours for newer engineers across the org; on-call paging in my service group dropped notably after the practice spread.
- Partner with security on quarterly threat models and led remediation for two pen-test findings rated high severity.

Senior Software Engineer | Halberd Risk Systems, Charlotte, NC
2017 – 2020

- Built real-time fraud scoring pipeline in Java and Kafka Streams; held end-to-end latency under 350ms at 4K events per second.
- Replaced a flaky Jenkins setup with GitHub Actions and Terraform, dropping average build time from 22 minutes to 6.
- Coached three engineers through senior promotion packets, including writing peer feedback and mock interviews.
- Owned an incident postmortem program after a customer-visible outage; the format is still used today.

Software Engineer | Pinecrest Health Software, Durham, NC
2015 – 2017

- Shipped patient scheduling API in Java and MySQL used by 90 clinics.
- Reduced a chronic deadlock issue in the appointment service by reworking the transaction boundary; cut error rate from 4.2% to under 0.3%.
- Pair-programmed with a new hire for their first three months, accelerating ramp to first production change.

