



MARISOL AVENDAÑO

Cashier

Cashier with 4+ years across grocery and big-box retail, handling 200+ transactions per shift with under 0.2% drawer variance. Bilingual (English/Spanish) and trained as a back-up supervisor for self-checkout, returns, and customer service desk.

CONTACT INFORMATION

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KEY SKILLS

- POS systems (NCR, Toshiba, Square)
- Self-checkout monitoring and intervention
- Cash handling and drawer reconciliation
- WIC, EBT, and SNAP processing
- Coupon and promotional code application
- Returns, exchanges, and refunds
- Age-restricted sales and ID verification
- Counterfeit bill detection
- Bilingual customer service (English/Spanish)
- New-hire training and coaching
- Loss prevention awareness
- Front-end stocking and lane recovery

PROFESSIONAL EXPERIENCE

LEAD CASHIER | PINE RIDGE MARKET, GREENSBORO, NC 2022 – PRESENT

- Run register and self-checkout lanes during peak shifts, processing about 240 transactions per shift with a cash variance under \$3 per drawer.
- Train and coach 6 new cashiers on POS, coupon stacking, and WIC procedures; cut new-hire ring errors by roughly half within their first month.
- Cover the customer service desk for returns, money orders, and lottery, resolving most issues without a manager call.
- Audit end-of-shift tills and prep deposits for the safe; selected by store manager as a key holder after 8 months.
- Picked up Sunday closing shifts to help the team meet weekend coverage during the holiday season.

CASHIER | BUENA VISTA DRUG & PANTRY, GREENSBORO, NC 2020 – 2022

- Greeted and checked out 150-200 customers daily across grocery, pharmacy pickup, and tobacco purchases.
- Verified IDs for age-restricted sales and flagged two counterfeit bills in one quarter using marker and UV checks.
- Stocked impulse aisles and rotated cooler product between rushes, keeping front-end shelves filled without leaving the lane unattended.
- Helped Spanish-speaking shoppers with prescription pickup and price questions, growing repeat regulars on my lane.

EDUCATION

High School Diploma, Grimsley High School, Greensboro, NC, 2019

ServSafe Food Handler Certification, 2022

Responsible Alcohol Seller/Server Training (NC ABC), 2021