

DEVON PRITCHARD

BSW

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PROFILE

Recent BSW graduate with internship experience in hospital social work and community case management. Comfortable conducting intake assessments, documenting in EMR, and connecting clients to housing, food, and behavioral health resources. Seeking an entry-level case manager role on a care coordination or community health team.

KEY SKILLS

- Psychosocial intake and biopsychosocial assessment
- Care plan documentation in CareLogic EHR
- Resource navigation: SNAP, LIHEAP, Medicaid, housing assistance
- Warm handoffs and provider coordination
- Motivational interviewing (introductory training)
- HIPAA and confidentiality compliance
- Crisis de-escalation and safety planning
- Referral tracking and follow-up
- Microsoft Office and Google Workspace
- Client advocacy and trauma-informed care
- Bilingual basics: conversational Spanish

PROFESSIONAL EXPERIENCE

Case Management Intern

Heartland Community Care Network, Tulsa, OK | Jan 2024 - May 2024

- Completed psychosocial intakes for 47 clients during a 16-week placement, documenting needs and goals in the CareLogic EHR
- Connected clients to SNAP, LIHEAP, and local food pantries; tracked referral closures in a shared spreadsheet reviewed weekly with the supervisor
- Sat in on warm handoffs with behavioral health providers and started leading short check-in calls during the final month
- Helped revise the intake packet to add a transportation question after noticing missed appointments clustered around bus route changes

Resident Assistant

University of Tulsa Housing, Tulsa, OK | 2022 - 2024

- Supported a floor of 38 first-year students, including after-hours response to roommate conflicts and mental health concerns
- Made roughly 20 referrals per semester to counseling services and the dean of students office
- Co-led monthly programming on stress management and budgeting

EDUCATION

Bachelor of Social Work (BSW), University of Tulsa, May 2024

Relevant coursework: Human Behavior and the Social Environment, Social Welfare Policy, Case Management Practice, Crisis Intervention

Mental Health First Aid Certified (Adult), 2023

CITI Human Subjects Research Training, 2023