



Virginia Campbell

Pizza Delivery Driver

Veteran delivery driver with 11 years across three pizzerias, including 4 years as a lead driver responsible for route assignments and cash drops. Known for fast turnaround during LSU game-day rushes and for keeping rookie drivers from getting lost on first weekends.

CONTACT INFORMATION

 (225) 555-0117

 reggie.thibodeaux@example.com

 Baton Rouge, LA 12345

KEY SKILLS

- Route planning and zone batching
- Driver scheduling and shift coverage
- End-of-night cash reconciliation
- POS systems (Speedline, HungerRush, Toast)
- New hire training
- Hot bag and oven-to-car workflow
- Customer complaint resolution
- Vehicle maintenance
- ServSafe certified
- Clean Class D Louisiana license, 11-year MVR

PROFESSIONAL EXPERIENCE

2020 - Present

Lead Delivery Driver | Bayou Brick Oven Pizza, Baton Rouge, LA

- Run point on driver scheduling for a store doing 320-380 deliveries on LSU home-game Saturdays.
- Cut average delivery time from 38 minutes to 26 minutes by re-zoning the delivery map and batching orders heading to the same apartment complex.
- Train every new driver hired in the past 4 years (22 drivers total), including hot bag handling, tip etiquette, and post-rush vehicle checks.
- Manage end-of-night cash drop, reconcile 4-6 driver banks against POS reports, and prepare deposit for AM manager.
- Cover insider shifts as needed: phones, makeline, and oven, holding food cost line during my 4 closing shifts per week.

2016 - 2020

Delivery Driver | Magnolia Slice House, Lafayette, LA

- Averaged 95 deliveries per week across rural and suburban routes, some up to 9 miles from store.
- Held second-highest tip average among 11 drivers for 2 consecutive years.
- Logged 142,000 delivery miles in 4 years with one at-fault incident (parking lot, minor).
- Filled in as shift lead 1-2 nights per week when the assistant manager was off, including taking complaint calls.

2013 - 2016

Delivery Driver | Gulf Coast Pizza Express, New Orleans, LA

- Started as Saturday-only driver, moved to full-time within 5 months after covering 14 short-notice shifts.
- Delivered through French Quarter foot traffic and Mardi Gras road closures using bicycle for orders under a half mile.
- Maintained personal vehicle (oil, tires, brakes) on a quarterly schedule to keep downtime under 2 days per year.
- Promoted shift drink specials to repeat customers, which the GM credited for a noticeable bump in soda attach rate.

EDUCATION

High School Diploma, McKinley Senior High School, Baton Rouge, LA, 2012

ServSafe Food Handler Certification, 2019 (renewed 2022)