

Anna Roberts

Warehouse Manager

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Warehouse manager with 9 years running high-volume distribution operations across food, retail, and 3PL environments. Known for tightening pick accuracy, building safety culture from the floor up, and keeping shifts staffed during peak. Comfortable in WMS rollouts, labor planning, and OSHA audits.

Professional Experience

Warehouse Manager | Brightline Distribution Co., Columbus, OH
2021 – Present

- Run a 312,000 sq ft facility with 86 hourly associates across two shifts; cut order-to-dock cycle time from 38 hours to 22 hours over 14 months.
- Rolled out cycle-count program that brought inventory accuracy to 99.4% and trimmed annual shrink by roughly \$186K.
- Rebuilt slotting after a SKU explosion in 2023, freeing about 14% of pick face and cutting travel time per order.
- Coach 6 leads on root-cause coaching; recordable injuries dropped from 11 to 3 year over year.
- Manage \$4.2M operating budget and quarterly carrier reviews with our top 4 LTL partners.

Assistant Warehouse Manager | Halverson Foods Cooperative, Akron, OH
2018 – 2021

- Supervised receiving, putaway, and replenishment across a 24/6 cold-chain operation moving 1,400 pallets per day.
- Partnered with QA on a temperature-mapping fix that cleared a long-standing customer complaint queue.
- Launched a tiered bonus tied to pick rate and accuracy; team productivity climbed about 18% in two quarters.
- Co-led Manhattan WMS upgrade across two DCs with zero missed customer ship dates.

Shift Supervisor | Halverson Foods Cooperative, Akron, OH
2016 – 2018

- Ran second shift of 22 associates through holiday peak with on-time ship rate above 97%.
- Trained new hires on powered industrial truck safety; helped get the site to 280 days without a lost-time injury.
- Owned daily gemba walks and shift handoff notes that lead team still uses.

Education

B.S. Supply Chain Management, Bowling Green State University, 2016

Lean Six Sigma Green Belt, 2020

Key Skills

- Manhattan WMS, SAP EWM, HighJump
- OSHA 30 and EHS audits
- KPI dashboards (Power BI)
- Cycle counting and shrink control
- Union and hourly workforce coaching
- Labor planning and standards
- Slotting and cube optimization
- Carrier and 3PL management
- Lean Six Sigma, kaizen events