



JORDAN PHAM

Starbucks

Friendly part-time worker seeking a barista role while finishing a marketing degree at ASU. Comfortable on register, mobile pickup counters, and weekend morning rushes. Food handler certified with retail customer service experience.

CONTACT INFORMATION



(480) 226-3391



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Tempe, AZ 12345

KEY SKILLS

- Customer greeting and order taking
- Blender and espresso machine basics
- POS and mobile pickup handoff
- Cash and card transactions
- Cleaning and sanitation routines
- Reliable open and close availability
- Working in a team during rush
- Quick recipe memorization

PROFESSIONAL EXPERIENCE

FRONT COUNTER TEAM MEMBER | SUN DEVIL SMOOTHIE BAR, TEMPE, AZ 2023 – PRESENT

- Take orders, blend smoothies, and hand off mobile pickups during shifts that serve roughly 240 customers between 7am and noon.
- Memorized the full menu of 32 recipes plus seasonal limited-time offers within first month on the job.
- Called out by manager in three customer surveys for warm greetings and remembering regulars' orders.
- Wipe down bar, sanitize blenders, and restock cups and lids per the closing checklist.

CASHIER (SEASONAL) | MILL AVENUE BOOKSHOP, TEMPE, AZ SUMMER 2023

- Operated POS, processed credit and gift card transactions, and handled refunds for a small independent bookstore.
- Balanced register at end of shift with no variances logged across the 10-week assignment.
- Helped re-shelve and tag inventory during back-to-school rush week.

EDUCATION

- B.S. Marketing, Arizona State University, expected 2026 |
- Maricopa County Food Handler Card, 2024 |