

PR

Patrick Reed

Chief Information Officer Cio

Chief Information Officer with 18+ years guiding IT strategy across healthcare and financial services. Led cloud transitions, cybersecurity overhauls, and ERP modernizations for organizations between \$400M and \$2.3B in revenue. Known for tying technology spend to measurable business outcomes and rebuilding underperforming IT functions.

Contact Information



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Charlotte, NC 12345

Education

MBA, Technology Management,
Boston University, 2008

B.S., Computer Science, North
Carolina State University, 2003

Key Skills

- IT strategy and operating model design
- Cloud transformation (AWS, Azure)
- Cybersecurity and zero-trust architecture
- M&A IT due diligence and integration
- ERP and EHR platform modernization
- Vendor and contract negotiation
- Board and audit committee reporting
- Technology budget ownership (\$40M+)
- AI and data governance
- Executive team building

Professional Experience

CHIEF INFORMATION OFFICER | LARKSPUR HEALTH PARTNERS, CHARLOTTE, NC 2019 – PRESENT

- Own IT strategy and a \$47.8M annual technology budget across 14 hospitals and 62 outpatient sites; reduced run-rate spend by 11% over two fiscal years while expanding service catalog.
- Led migration of core EHR and revenue cycle platforms to a hybrid AWS architecture, cutting average application latency from 4.2 to 1.6 seconds.
- Rebuilt the cybersecurity program after a ransomware near-miss in 2020; introduced zero-trust segmentation, 24/7 SOC coverage, and tabletop drills with the executive team twice yearly.
- Recruited a new CTO, CISO, and VP of Data; trimmed director-level vacancies from 7 open seats to 1 within nine months.
- Sit on the enterprise risk committee and report quarterly to the board on cyber posture, M&A IT integration, and AI governance.

SENIOR VICE PRESIDENT, TECHNOLOGY | BRENNAN MUTUAL INSURANCE, HARTFORD, CT 2014 – 2019

- Reported to the CIO and ran a 340-person organization covering infrastructure, application development, and PMO.
- Delivered a multi-year policy admin platform replacement (Guidewire) on a \$62M budget; came in 4% under and 3 months ahead of the revised schedule.
- Stood up the company's first cloud center of excellence and shifted roughly 40% of workloads off legacy datacenters.
- Cut average incident resolution time from 6.5 hours to 2.1 hours by introducing service-tier SLAs and a new ITSM tool.

DIRECTOR, ENTERPRISE APPLICATIONS | BRENNAN MUTUAL INSURANCE, HARTFORD, CT 2010 – 2014

- Owned the SAP, Salesforce, and Workday roadmaps for a 9,000-employee carrier.
- Consolidated four regional CRM instances into a single tenant, freeing about \$3.1M in annual licensing.
- Built a 22-person offshore development partnership in Pune that still supports the business today.