



PRIYA RAMAN

Quality Assurance

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PROFILE

Senior QA engineer with seven years testing SaaS and fintech applications across web, mobile, and API layers. Built automation suites in Cypress and Playwright that cut regression time from days to hours. Comfortable owning quality conversations with product and engineering from sprint planning through release.

KEY SKILLS

- Test automation: Playwright, Cypress, Selenium
- API testing: Postman, Newman, REST Assured
- Performance testing: k6, JMeter
- CI/CD integration: GitHub Actions, Jenkins, CircleCI
- SQL and data validation across Postgres and Snowflake
- BDD and Gherkin with Cucumber
- Test management: TestRail, Zephyr, Xray
- Bug tracking and triage in Jira
- Shift-left and risk-based testing strategy
- Accessibility testing with axe and WAVE
- Mobile testing on BrowserStack and Sauce Labs
- Mentoring and QA process leadership

PROFESSIONAL EXPERIENCE

Senior QA Engineer

Northwind Lending, Raleigh, NC | 2021 - Present

- Designed and maintain a Playwright regression suite covering 412 critical user flows across the loan origination platform; cut full-regression cycle from 3 days to under 5 hours.
- Partner with three scrum teams on shift-left testing, reviewing acceptance criteria and adding test cases before story handoff.
- Caught a rounding bug in the interest calculation engine during pre-release testing that would have under-billed roughly 8,000 borrowers.
- Run quarterly bug-bash sessions with CS and product; convert top findings into automated checks within the same sprint.
- Mentor two junior QAs on API testing with Postman and Newman, and on writing readable Gherkin scenarios.

QA Analyst

Brightleaf Analytics, Durham, NC | 2018 - 2021

- Owned manual and automated testing for a B2B analytics dashboard used by 90+ enterprise clients.
- Built the team's first Cypress smoke suite, which ran on every PR and caught most UI regressions before merge.
- Reduced escaped defects by about a third year over year by introducing a triage rubric and a weekly defect review.
- Wrote SQL queries to validate ETL outputs against source systems for data correctness.

EDUCATION

B.S. in Computer Science, North Carolina State University, 2018

ISTQB Certified Tester, Advanced Level - Test Automation Engineer, 2022

Certified ScrumMaster (CSM), Scrum Alliance, 2020