



MARCUS WHITFIELD

Quality Assurance

Junior QA engineer with 14 months of professional testing experience plus a software testing bootcamp certificate. Strongest in manual test case design, exploratory testing, and writing clear bug reports. Currently learning Selenium and Postman on real product work.

CONTACT INFORMATION



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Tempe, AZ

KEY SKILLS

- Manual test case design and execution
- Exploratory and regression testing
- Defect reporting in Jira
- TestRail test case management
- Postman for API testing
- Selenium WebDriver (learning)
- SQL basics for data validation
- Mobile testing on iOS and Android
- Cross-browser testing (Chrome, Firefox, Safari)
- Agile and Scrum ceremonies
- Git and GitHub basics
- Clear written bug reproduction steps

PROFESSIONAL EXPERIENCE

2023 - Present

Junior QA Analyst | Saguario Health Tech, Tempe, AZ

- Execute test cases across web and iOS for a patient appointment app used by 14 clinics in the Phoenix area.
- Logged 230+ defects in Jira with reproduction steps, screenshots, and severity ratings; 92% accepted by dev without clarification.
- Built the team's reusable manual test case library in TestRail for login, scheduling, and notification flows.
- Pair with developers during sprint demos to catch edge cases before stories are marked done.

Summer 2023

QA Intern | Saguario Health Tech, Tempe, AZ

- Wrote and ran smoke tests for a new provider portal release, covering 40+ scenarios.
- Helped migrate legacy Excel test plans into TestRail.
- Shadowed the senior QA on API testing using Postman collections.

EDUCATION

B.S. in Information Technology, Arizona State University, 2023

Software Testing Bootcamp Certificate, Test Pro Academy, 2023

ISTQB Certified Tester Foundation Level (CTFL), 2024